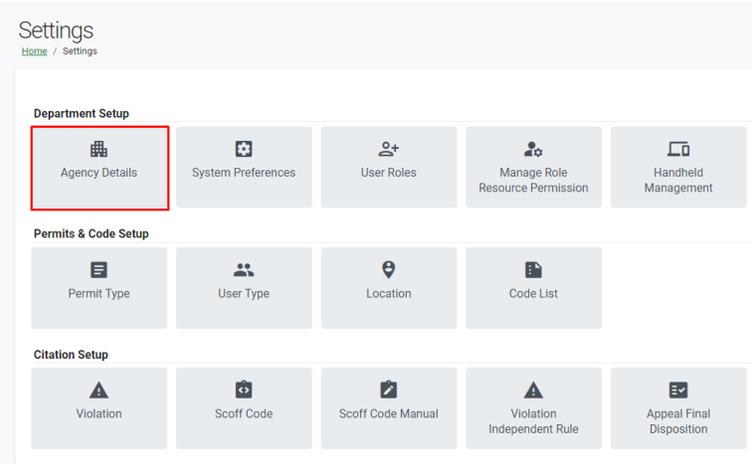


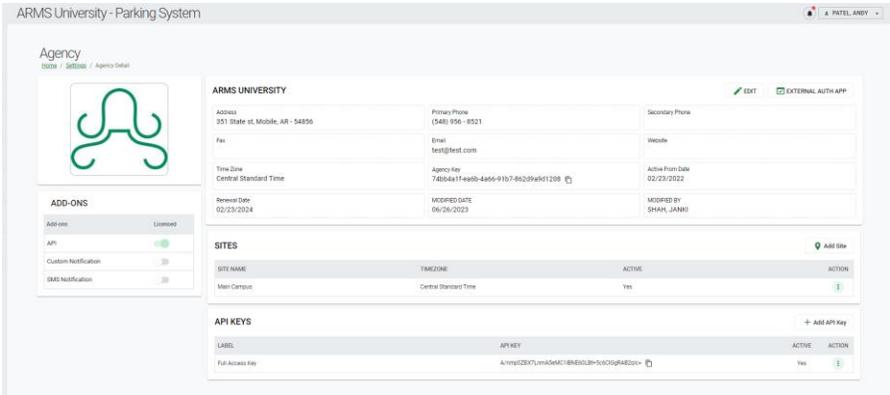
Parking

Setup

Agency Details



This displays department details like Agency Name, Address, Primary Phone Number, Email, Time zone, Agency Key, Active from date, Renewal Date, Modified date, Modified by, Sites, API Keys and Add Ons.



Edit – Selecting Edit will allow an Admin to update any of their Agency's details, like, Agency Name, Email, et cetera. The Agency Logo can be updated by selecting the pencil icon under the current logo.



10258 / Agency Settings / Agency Detail

Agency Logo

Agency Name* ARMS University

Email* test@test.com

Website

Primary Phone(###-###-####)* 548-956-8521

Secondary Phone

Fax

Street Name* 351 State st

City* Mobile

State* AR

Zip Code* 54856

Time Zone* Central Standard Time

Renewal Date 02/23/2024

Agency Key 74bb4a1f-ee6b-4a66-91b7-862d9a9d1208

ACTIVE

Agency Key 74bb4a1f-ee6b-4a66-91b7-862d9a9d1208

CANCEL UPDATE

External Auth App – Selecting this option displays all setup information for your agency's SSO (Single Sign-On). These details are handled jointly by your local IT and our staff.

EDIT SAML EXTERNAL APPLICATION

NAME *

MODULE PATH *

IDP ENTITY ID *

METADATA LOCATION *

USERID CLAIM TYPE

janki.shah

Choose File No file chosen

CERTIFICATE PASSWORD *

ACTIVE

SAVE CANCEL

Add Ons – This option will be displayed to all the users with settings permission. If the agency has Add-Ons enabled, for example if API is enabled, then the agency will have access to that feature.

Agency

10258 / Settings / Agency Detail

ARMS UNIVERSITY

Address 351 State st, Mobile, AR - 54856

Primary Phone (548) 956 - 8521

Secondary Phone

Fax

Email test@test.com

Website

Time Zone Central Standard Time

Agency Key 74bb4a1f-ee6b-4a66-91b7-862d9a9d1208

Active From Date 02/23/2022

Renewal Date 02/23/2024

MODIFIED DATE 06/26/2023

MODIFIED BY SHAH, JANKI

EDIT EXTERNAL AUTH APP

ADD-ONS

Add-ons Licensed

API

Custom Notification

SMS Notification

SITES

ADD SITE

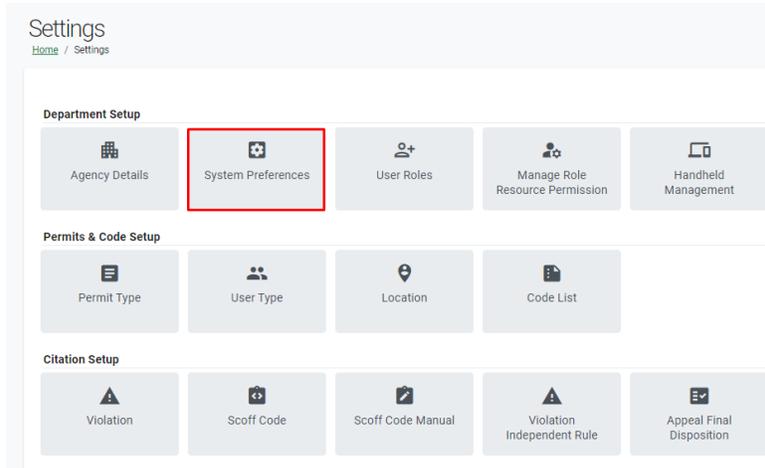
SITE NAME	TIMEZONE	ACTIVE	ACTION
Main Campus	Central Standard Time	Yes	i

API KEYS

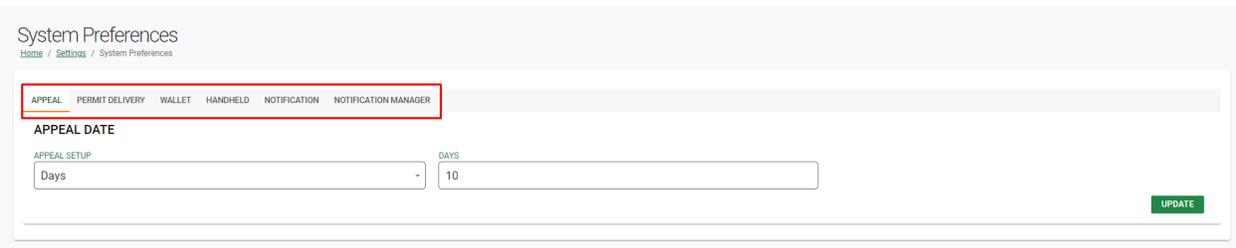
ADD API KEY

LABEL	API KEY	ACTIVE	ACTION
Full Access Key	A/rmp5Z8X7Lmna5aMC1BENEXOLB+5c0i9RAB2q=<	Yes	i

System Preferences

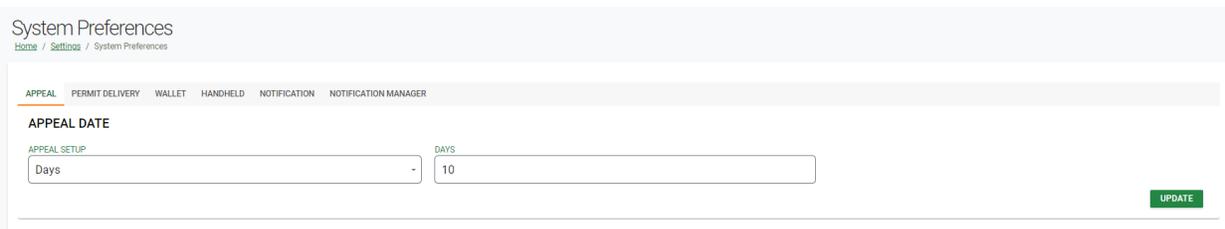


Agency-wide settings regarding Appeal Date, Permit Delivery Address, Wallet, Handheld formats, Notification and Notification Manager can be configured through this tab.



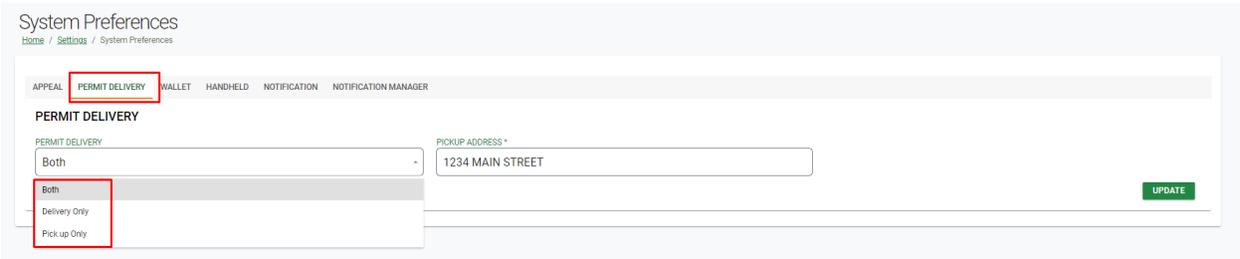
Appeal – This tab allows the admin to configure Appeal Date. The end-users can appeal for the citations at the specific time as defined in this tab. The admin can also change it from here whenever needed.

The appeal date can be configured as a fixed date or a specific number of days.

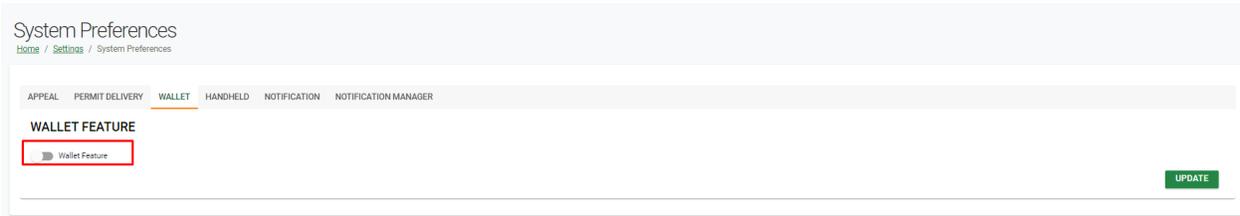




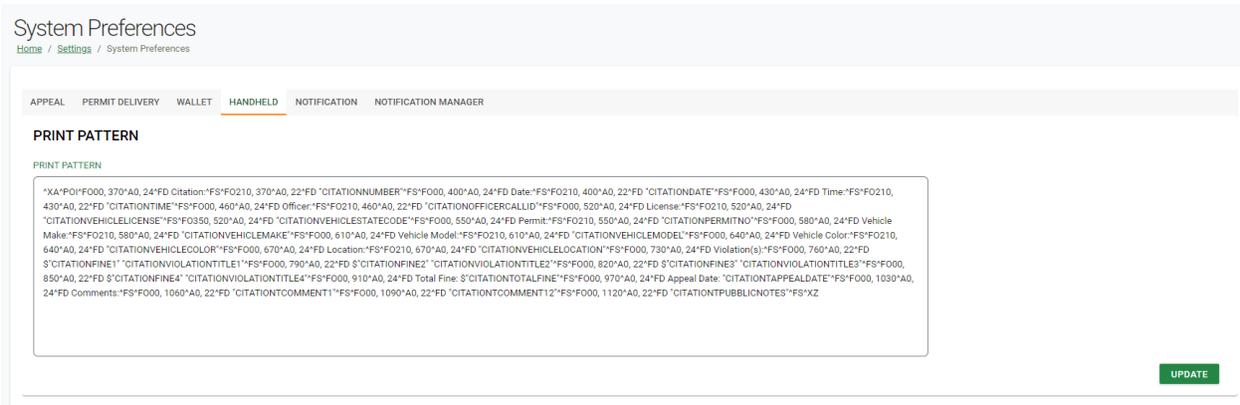
Permit Delivery – This tab allows the Admin to set the Permit Delivery and the Pickup Address. Permit Delivery can be set for delivery only, pickup only, or both. The Pickup Address can also be entered if that option, or both, is selected. This configuration is required before a permit can be requested.



Wallet – If any agency requires a wallet feature, then it needs to inform ARMS team and then they can be enabled from this tab.

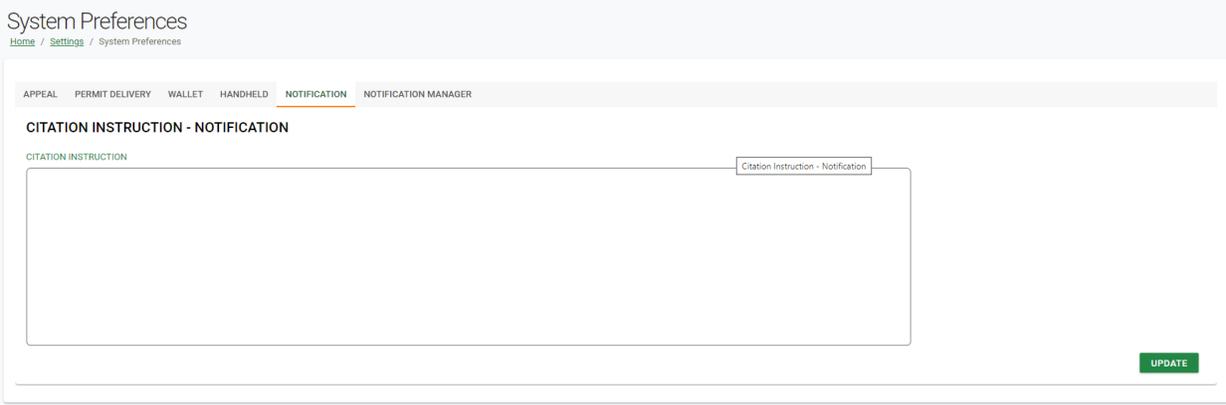


Handheld – This section allows the admin to configure printing patterns for Citations printed from handheld devices.





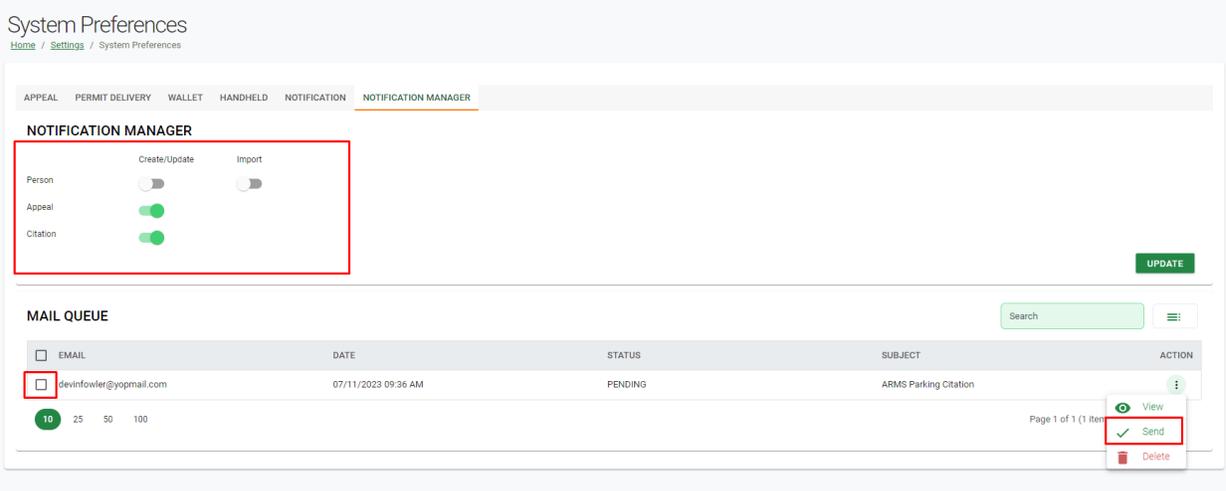
Notification – In this section, the administrator can set citation instructions. A user receives an email every time a citation is created with all the necessary details; if the agency chooses to include any further instructions, they may do so in this section.



Notification Manager – The agency can set when consumers will receive emails under this section. Administrators have a variety of toggle options to turn on and off notifications.

- 1. Upon Importing and Creating a Person - When a new person is added, either in bulk or as a single entry, an email containing the password and account information is sent to the person.
- 2. Upon creation of an appeal, a user is notified via email of the appeal's outcome.
- 3. Email sent when a citation is generated or updated - A user receives an email when a citation is created or updated.

Additionally, the Mail Queue may be viewed in this part, and if for some reason emails are not being sent, they can be sent from here.



User Roles

Settings
Home / Settings

Department Setup

- Agency Details
- System Preferences
- User Roles**
- Manage Role Resource Permission
- Handheld Management

Permits & Code Setup

- Permit Type
- User Type
- Location
- Code List

Citation Setup

- Violation
- Scoff Code
- Scoff Code Manual
- Violation Independent Rule
- Appeal Final Disposition

This section allows the Admin to create new role based access profiles for all user types, as well as update/delete current ones.

User Roles
Home / Settings / User Roles

USER ROLES + NEW

ROLE NAME	DESCRIPTION	END USER	ACTIVE	ACTION
Agency User	ARMS Agency Admin	No	Yes	<ul style="list-style-type: none"> Edit Manage User Permission
Student	ARMS Student	Yes	Yes	
Admin	Administrator Access	No	Yes	
Graduate Student	Graduate Student	Yes	No	
Guest	Visitor	Yes	Yes	
test	test 832	Yes	Yes	

Edit/Add New Roles – The Admin can add or edit roles. When editing roles, they can be marked for end-users, as well as checked Active.

EDIT USER ROLE ✕

ROLE NAME *

DESCRIPTION *

END USER

ACTIVE

UPDATE



Manage User Permission- This will redirect admin to Manage role resource permission page with selected user.

Manage Role Resource Permission

[Home](#) / [Settings](#) / Manage Role Resource Permission

MANAGE ROLE RESOURCE PERMISSION

Agency User

NAME	<input checked="" type="checkbox"/> VIEW	<input type="checkbox"/> ADD	<input checked="" type="checkbox"/> EDIT	<input checked="" type="checkbox"/> DELETE	<input checked="" type="checkbox"/> PRINT	<input checked="" type="checkbox"/> EXPORT
Agency	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
AgencySite	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
User	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Appeal	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ManageRoles	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ManagePermissions	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Permit	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Vehicle	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Citation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Settings	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Wallet	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ReportCenter	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PermitRequest	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Accounting	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

UPDATE

Manage Role Resource Permission

Settings

[Home](#) / [Settings](#)

Department Setup

- Agency Details
- System Preferences
- User Roles
- Manage Role Resource Permission**
- Handheld Management

Permits & Code Setup

- Permit Type
- User Type
- Location
- Code List

Citation Setup

- Violation
- Scoff Code
- Scoff Code Manual
- Violation Independent Rule
- Appeal Final Disposition

This section allows the admin to set access permissions for all user roles for an agency.

Manage Role Resource Permission

[Home](#) / [Settings](#) / Manage Role Resource Permission

MANAGE ROLE RESOURCE PERMISSION

SELECT USER ROLE

NAME	VIEW	ADD	EDIT	DELETE	PRINT
No data					

- Agency User
- Student
- Admin
- Guest



Permissions for all ARMS Parking modules can be assigned, and/or modified, for each user role within the agency via checking or unchecking the respective permission box.

Manage Role Resource Permission

Home / Settings / Manage Role Resource Permission

MANAGE ROLE RESOURCE PERMISSION Agency User

NAME	<input checked="" type="checkbox"/> VIEW	<input checked="" type="checkbox"/> ADD	<input checked="" type="checkbox"/> EDIT	<input checked="" type="checkbox"/> DELETE	<input checked="" type="checkbox"/> PRINT	<input checked="" type="checkbox"/> EXPORT
Agency	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
AgencySite	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
User	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Appeal	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ManageRoles	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ManagePermissions	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Permit	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Vehicle	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Citation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Settings	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Wallet	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ReportCenter	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
PermitRequest	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Accounting	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Handheld Management

Settings

Home / Settings

Department Setup

- Agency Details
- System Preferences
- User Roles
- Manage Role Resource Permission
- Handheld Management**

Permits & Code Setup

- Permit Type
- User Type
- Location
- Code List

Citation Setup

- Violation
- Scoff Code
- Scoff Code Manual
- Violation Independent Rule
- Appeal Final Disposition

From this tab, an admin can add or manage agency handheld devices.

HANDBELED MANAGEMENT HANDBELED ACTIVITY

Search

UNIT#	PRINTER SERIAL	NOTES	ACTION
ZZ	48A49367ABB9	test	<input type="button" value="Edit"/> <input type="button" value="Delete"/>
H5	0081F9056E24	Test Handheld	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

Page 1 of 1 (2 items)



Add/Edit Handheld – Selecting New allows the Admin to add a new handheld device to their system, setting its Unit Number, Printer Serial, and inputting Notes. Once the handheld has been added to the system, the Admin can select the Edit Action, where they can get the Secret Key needed to input into the physical handheld device, which can be entered manually with the displayed code, or by scanning the QR code with the handheld itself. Once finished, the handheld is ready for use by the department.

Edit Handheld [Close]

UNIT NUMBER * PRINTER SERIAL

NOTES

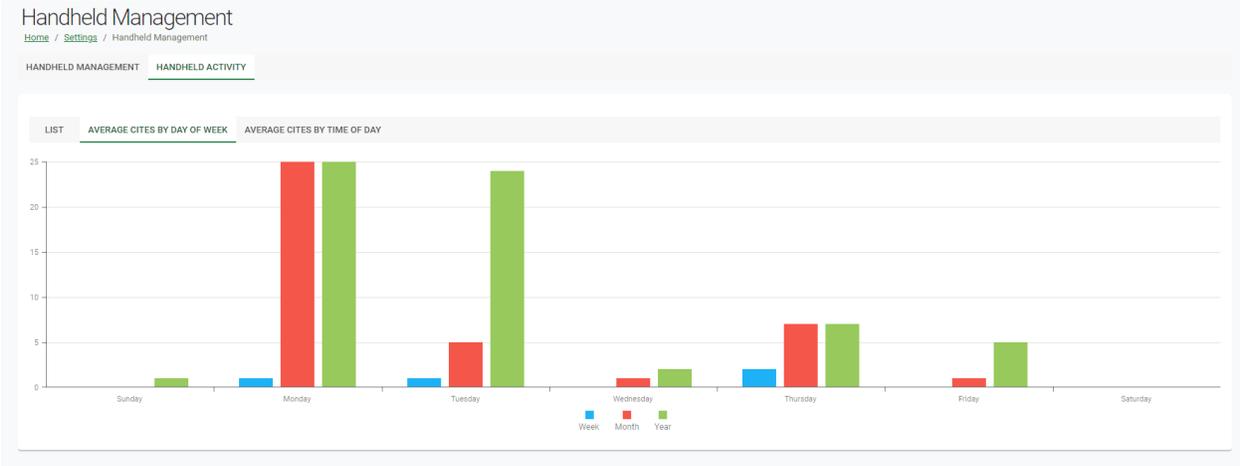
Secret Key [REGENERATE]



Enter Manually: 20AQUE ACTIVE

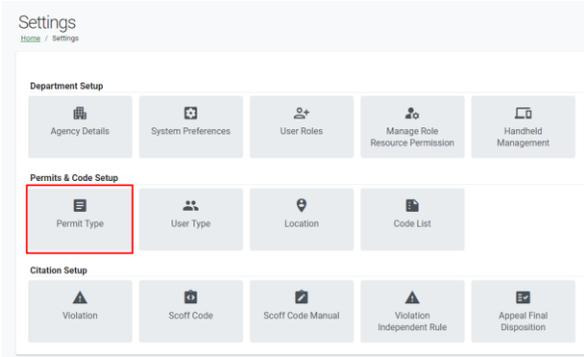
[UPDATE]

Handheld Activity – This tab displays citation statistics for all agency handhelds. The default List shows all handhelds, their Current Cite#, and the total number of citations issued, broken down for each handheld by Week, Month, and Year. Average Cites By Day Of Week displays citation statistics in a bar chart for each day. Average Cites By Time Of Day displays citation statistics in a line chart for each hour of the day.

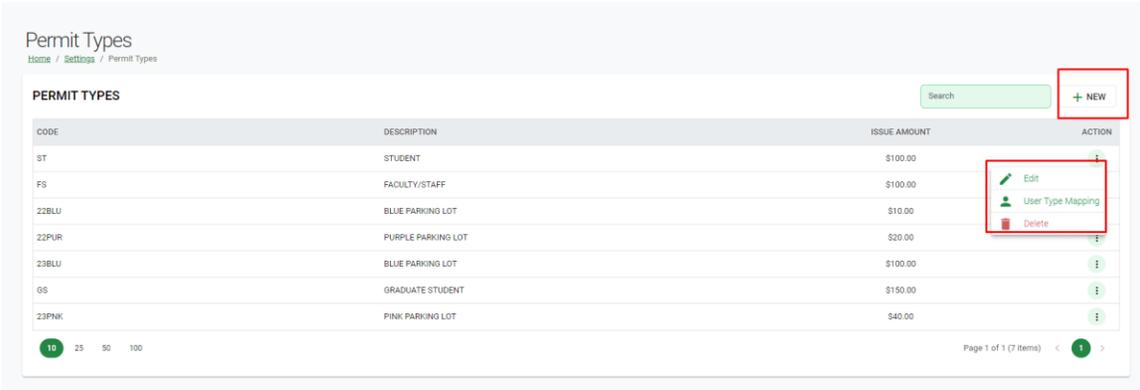




Permit Type



This tab helps admins to set different permit types and navigate to user type mapping of permits.



Add/Edit Permit - For each Permit Type the Admin can set Code, Description, Preamble, Digits after Preamble, Starting Number, Ending Number, Issue Amount, and Max Number Per User. The admin can also set permits as Available Online, Auto Assign Number, Remove From Inventory, and Active.

EDIT PERMIT TYPE ✕

CODE * DESCRIPTION *

PREAMBLE * DIGITS AFTER PREAMBLE * STARTING NUMBER * ENDING NUMBER *

ISSUE AMOUNT * MAX NUMBER PER USER *

AVAILABLE ONLINE REMOVED FROM INVENTORY

AUTO ASSIGN NUMBER ACTIVE

UPDATE

User Type Mapping – It shows all user types associated with the permit type.

USER TYPE MAPPING ✕

CODE	DESCRIPTION
RSTU	RESIDENT STUDENT
CSTU	COMMUTER STUDENT
FAS	FACULTY/STAFF
ST	STUDENT

Delete – It allows to delete selected Permit Type.

CONFIRM ACTION

Are you sure, you want to delete this permit type: ST?

No
Yes

User Type

Settings
[Home](#) / [Settings](#)

Department Setup


Agency Details


System Preferences


User Roles


Manage Role Resource Permission


Handheld Management

Permits & Code Setup


Permit Type


User Type


Location


Code List

Citation Setup


Violation


Scoff Code


Scoff Code Manual


Violation Independent Rule


Appeal Final Disposition



This tab allows admins to configure different user types. map them to permit type(s) and set their encumbrance details.

User Type List
[Home](#) / [Settings](#) / User Type List

USER TYPES Search + NEW

CODE	DESCRIPTION	ACTION
RSTU	RESIDENT STUDENT	
CSTU	COMMUTER STUDENT	
FAS	FACULTY/STAFF	
GUE	GUEST	
GS	GRADUATE STUDENT	
STUD	STUDENT	
FAC	FACULTY/STAFF	
RES	RESIDENTIAL	
FS	FACULTY/STAFF	
ST	STUDENT	

10 25 50 100 Page 1 of 2 (15 items) < 1 2 >

General - The General tab allows the Admin to create/edit all needed Permit Type Mapping(s) for the selected user type. This includes selecting the Permit Type, Overriding the set Issue Amount and specifying the Custom Issue Amount, setting whether it is Primary or Secondary, inputting Expiration information, as well as marking it for Bill Payment and/or Online Payment.

EDIT RSTU - RESIDENT STUDENT ✕

GENERAL ENCUMBRANCE

CODE * DESCRIPTION * ACTIVE

Permit Type Mapping + ADD

CODE	DESCRIPTION	ISSUE AMOUNT	IS PRIMARY	BILL PAYMENT	ONLINE PAYMENT	OVERRIDE ISSUE AMOUNT	CUSTOM ISSUE AMOUNT	ACTION
ST	STUDENT	\$100.00	Primary	Yes	No	No	\$0.00	
22BLU	BLUE PARKING LOT	\$10.00	Primary	Yes	No	No	\$0.00	
22PUR	PURPLE PARKING LOT	\$20.00	Primary	Yes	No	No	\$0.00	
23BLU	BLUE PARKING LOT	\$100.00	Primary	Yes	No	No	\$0.00	
23RED	RED PARKING PERMIT	\$50.00	Primary	Yes	No	No	\$0.00	

Encumbrance – The majority of university accounting office’s prefer that all departments route all charges through their payroll/accounting or bursar office. Students’ diplomas may be held by the bursar’s office if all fees have not been paid. Additionally, the

accounting/payroll department has the authority to take any fees from an employee's account. To that end, the ARMS Parking generates an Encumbrance file by User Type.

The encumbrance process can be generated in two ways Manually or Automatically. When the Admin clicks Run Now it will generate encumbrance for the selected type i.e., permit or citation for that user type. It will also run automatically based on the days entered in the “Business After” field. For example, if business days are set to 15 for Permit, then it will encumber those charges after 15 business days.

EDIT RSTU - RESIDENT STUDENT ✕

GENERAL ENCUMBRANCE

ENCUMBRANCE	BUSINESS AFTER	ENABLE	RUN NOW
Permit	Business Days 1	<input checked="" type="checkbox"/>	
Citation	Business Days 15	<input checked="" type="checkbox"/>	

[UPDATE](#)

Location

Settings [Home](#) / [Settings](#)

Department Setup

- Agency Details
- System Preferences
- User Roles
- Manage Role Resource Permission
- Handheld Management

Permits & Code Setup

- Permit Type
- User Type
- Location
- Code List

Citation Setup

- Violation
- Scoff Code
- Scoff Code Manual
- Violation Independent Rule
- Appeal Final Disposition

This tab allows the admin to create and manage different locations for the agency.

LOCATION CODE	LOCATION NAME	STREET #	STREET NAME	ACTION
UNIV	END2END UNIVERSITY	200	UNIVERSITY AVENUE	
OLDT	OLD TAYLOR ROAD	123	OLD TAYLOR ROA	
CIRC	CIRCLE APARTMENTS GENERAL	123	MAIN STREET	
123	DEPARTMENT	351	MOLLY BAR	
788	PARKWOOD HALL	427	CANDID	
CALG	CALGARY APARTMENTS	233	CANDID	
08	BARNARD OBSERVATORY	201	ALL AMERICAN DRIVE	
CROF	CROFT INSTITUTE	1974	UNIVERSITY CIRLCE	
OLDATH	OLD ATHLETICS	620	ALL AMERICAN DRIVE	
FEX	FED EX CENTER	836	ALL AMERICAN DRIVE	

10 25 50 100 Page 1 of 11 (103 items) < 1 2 3 4 5 ... 11 >

Add/Edit Locations – Locations can be added, and edited, with each requiring information for Agency Site, Location Code, Location Name, Street Number, and Street Name. They can also be marked Active or Inactive, as needed.

EDIT LOCATION



AGENCY SITE *

LOCATION CODE *

LOCATION NAME *

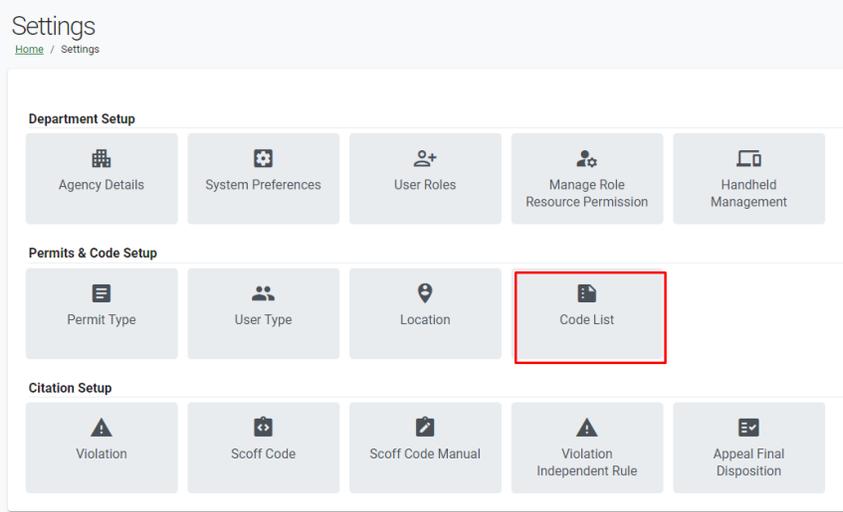
STREET NUMBER *

STREET NAME *

ACTIVE

UPDATE

Code List



This section allows the Admin to add/edit entries that populate most of the drop-down menus within ARMS Parking. All codes are organized by Category and located in Lists within its Category.

For example, all persons entered in ARMS Parking require a User Classification. If an agency wanted a new User Classification of Non-Degree Seeking, then they would navigate to the Code List, select a Category of Person, and a List Name of Classification. Once this is selected, they can click New, and add in the needed code and save it. Now the new User Classification will display in the corresponding drop-down menu in Person Detail options. The same process can be followed for almost all needed codes within ARMS Parking.

Code List

Home / Settings / Code List

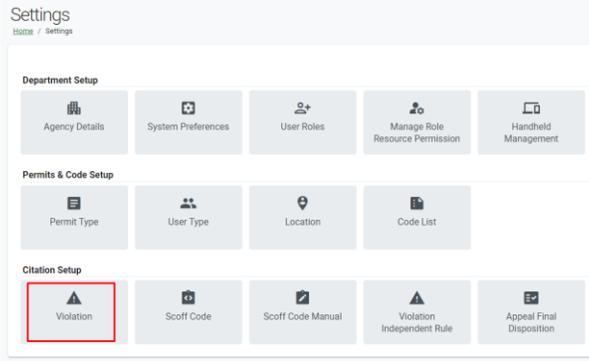
CODE LIST Search + NEW

CATEGORY: Permit LIST NAME: Permit Classification

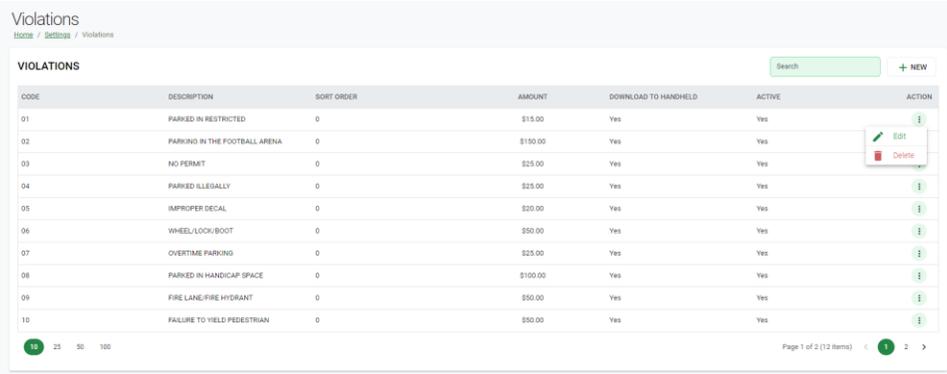
CATEGORY	LIST NAME	CODE	TEXT	ACTION
Permit	Permit Classification	FAC	FACULTY	⋮
Permit	Permit Classification	FRES	FRESHMAN	⋮
Permit	Permit Classification	JUN	GRAD STUDENT	⋮
Permit	Permit Classification	JUN	JUNIOR	⋮
Permit	Permit Classification	OT	OTHER	⋮
Permit	Permit Classification	SEN	SENIOR	⋮
Permit	Permit Classification	SOP	SOPHOMORE	⋮
Permit	Permit Classification	STA	STAFF	⋮
Permit	Permit Classification	COMM	COMMUTER	⋮

10 25 50 100 Page 1 of 1 (9 items) < 1 >

Violation



This section contains all violations that can be attached to citations. The admin(s) can edit the current violations, or add new ones as needed.



CODE	DESCRIPTION	SORT ORDER	AMOUNT	DOWNLOAD TO HANDHELD	ACTIVE	ACTION
01	PARKED IN RESTRICTED	0	\$15.00	Yes	Yes	[Edit]
02	PARKING IN THE FOOTBALL ARENA	0	\$150.00	Yes	Yes	[Edit]
03	NO PERMIT	0	\$25.00	Yes	Yes	[Edit]
04	PARKED ILLEGALLY	0	\$25.00	Yes	Yes	[Edit]
05	IMPROPER DECAL	0	\$20.00	Yes	Yes	[Edit]
06	WHEEL/LOCK/BOOT	0	\$50.00	Yes	Yes	[Edit]
07	OVERTIME PARKING	0	\$25.00	Yes	Yes	[Edit]
08	PARKED IN HANDICAP SPACE	0	\$100.00	Yes	Yes	[Edit]
09	FIRE LANE/FIRE HYDRANT	0	\$50.00	Yes	Yes	[Edit]
10	FAILURE TO YIELD PEDESTRIAN	0	\$50.00	Yes	Yes	[Edit]

Add/Edit Violations – Configuration for new violations requires information entered for Code, Amount, and Description. Sort Order # is optional. Active must be marked for the violation to be selectable. The admin can edit any existing violation needed for as well.

The box for Download to Handheld must be checked for if an agency wants the violation(s) selectable for handhelds in the field.

EDIT VIOLATION ✕

CODE * AMOUNT *

DESCRIPTION *

ORDER # DOWNLOAD TO HANDHELD

ACTIVE

UPDATE

Scoff Code

Settings [Home](#) / [Settings](#)

Department Setup

- Agency Details
- System Preferences
- User Roles
- Manage Role Resource Permission
- Handheld Management

Permits & Code Setup

- Permit Type
- User Type
- Location
- Code List

Citation Setup

- Violation
- Scoff Code**
- Scoff Code Manual
- Violation Independent Rule
- Appeal Final Disposition

Scoff Codes allow ARMS Parking to automatically track the number of citations a person has received for a specific violation type and increase the fine as desired. From this tab, the admin can search, view, and add/edit scoff codes.

Scoff Code List [Home](#) / [Settings](#) / [Scoff Code List](#)

SCOFF CODES Search + SCOFF CODE SETUP

VIOLATION 01 - PARKED IN RESTRICTED DATE FROM DATE TO

CODE	DESCRIPTION	VIOLATION	PREVIOUS SCOFF CODE	FINE	DATE FROM	DATE TO	BOOT	TOW	IS ACTIVE	ACTION
OFF2	OFFENSE 2	01 - PARKED IN RESTRI...		\$20.00	04/14/2023	04/30/2023	No	No	Yes	⋮
OFF3	OFFENSE 3	01 - PARKED IN RESTRI...	OFF2	\$30.00	04/14/2023	04/30/2023	Yes	No	Yes	⋮
OFF4	OFFENSE 4	01 - PARKED IN RESTRI...	OFF3	\$50.00	04/14/2023	04/30/2023	No	Yes	Yes	⋮
B2	BOOT ON 2ND OFFENSE	01 - PARKED IN RESTRI...		\$30.00	04/05/2023	06/30/2023	Yes	No	Yes	⋮

10 25 50 100 Page 1 of 1 (4 items) < 1 >



To add a scoff code, click on “Scoff Code Setup”, a dialog will pop up in which the admin needs to select the violation and date range for the scoff code. After selecting the violation and date range, the Admin can set all details for each subsequent violation infraction, including Fine, and whether to Boot/Tow the vehicle.

For example, a second violation of PARKED IN RESTRICTED can be set for a \$100 Fine, a third violation set for a \$200 Fine with the vehicle marked to be Booted, and a fourth violation set for a \$500 Fine with the vehicle marked to be Towed. Admin might also configure to Boot vehicle or Tow Vehicle.

SCOFF CODE SETUP ✕

VIOLATION * 01 - PARKED IN RESTRICTED DATE FROM * 04/14/2023 DATE TO * 04/30/2023

Offense #2

CODE * OFF2 DESCRIPTION * OFFENSE 2 FINE \$ 20 BOOT VEHICLE TOW VEHICLE

Offense #3

CODE * OFF3 DESCRIPTION * OFFENSE 3 FINE \$ 30 BOOT VEHICLE TOW VEHICLE

Offense #4

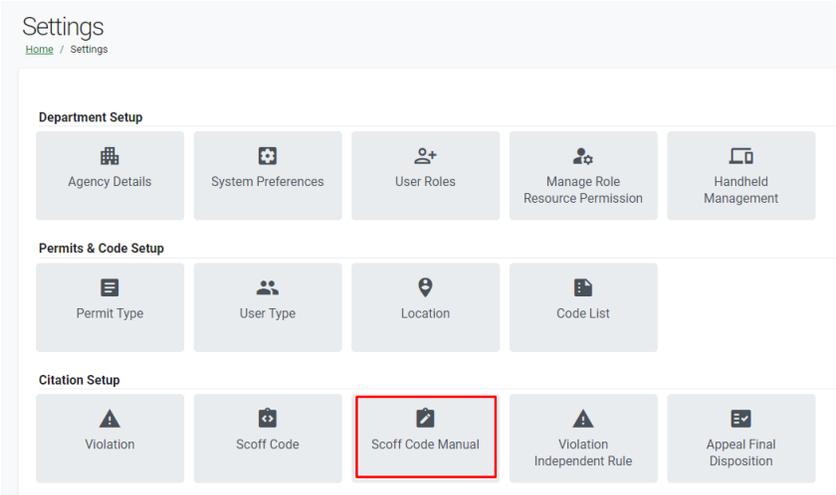
CODE * OFF4 DESCRIPTION * OFFENSE 4 FINE \$ 50 BOOT VEHICLE TOW VEHICLE

ADD NEXT REMOVE

DELETE ALL SUBMIT

As per the above example in the image, the officer will get a boot vehicle alert on the third citation and a Tow vehicle alert on the fourth citation.

Scoff Code Manual



Manual Scoff Codes are meant for your department to be able to fully customize alerts or information for a specific permit, a range of permit numbers, a permit type, or a specific vehicle.



The Admin can choose to have an alert anytime a citation is created for a permit or vehicle that meets their desired criteria for Boot Vehicle, Tow Vehicle, Do Not Tow or Boot, Do Not Issue a Citation, or just display Information Only. Information Only will show the description typed into the Manual Scoff Code when you are using the Parking Handhelds

Manual Scoff Code List

[Home](#) / [Settings](#) / Manual Scoff Code List

MANUAL SCOFF CODES + SCOFF CODE MANUAL SETUP

DATE FROM: DATE TO:

PERMIT NUMBER	PERMIT TYPE	VEHICLE LICENS...	VEHICLE STATE	PERMIT NUMBER...	PERMIT NUMBER...	DATE FROM	DATE TO	BOOT	TOW	NO CITATION	DO NOT TOW OR ...	DESCRIPTION	ACTION
		PREZ1985				01/01/2023	12/31/2023	No	No	Yes	No		
		23BLU - BLUE PA...		23BLU0554	23BLU0556	02/01/2023	01/28/2025	No	No	Yes	No	THIS IS A TEST	
		22PUR0014	ST - STUDENT			06/16/2023	06/30/2023	No	No	Yes	No		

10 25 50 100 Page 1 of 1 (3 items) < 1 >

Violation Independent Rule

Settings

[Home](#) / [Settings](#)

Department Setup

- Agency Details
- System Preferences
- User Roles
- Manage Role Resource Permission
- Handheld Management

Permits & Code Setup

- Permit Type
- User Type
- Location
- Code List

Citation Setup

- Violation
- Scoff Code
- Scoff Code Manual
- Violation Independent Rule**
- Appeal Final Disposition

Violation Independent Rules are like Scoff Codes, but they count the citation regardless of their violation. For example, if someone has 2 unpaid citations, upon receiving a 3rd citation, the officer will be alerted to boot the vehicle if an independent rule violation has been created for that circumstance. This can be set for both Paid and Unpaid Citations.

Violation Independent Rule List

[Home](#) / [Settings](#) / Violation Independent Rule List

VIOLATION INDEPENDENT RULES + SCOFF RULE SETUP

TYPE * DATE FROM * DATE TO *

NAME	TYPE	DATE FROM	DATE TO	BOOT	TOW	ACTION
UNPAID CITATION		01/17/2023	12/31/2023	Yes	No	

10 25 50 100 Page 1 of 1 (1 items) < 1 >

SCOFF RULE SETUP



TYPE *
MULTIPLE CITATIONS

DATE FROM *
01/17/2023

DATE TO *
12/31/2023

NAME *
UNPAID CITATION

Only Unpaid Citations
 Both Paid and Unpaid Citations

CONSECUTIVE CITATIONS *
3rd Citation

BOOT VEHICLE TOW VEHICLE

ADD NEXT

DELETE ALL SUBMIT

As soon as the officer enters the permit number to create a citation it will display an alert with the message “Boot the Vehicle.” This alert appears due to the configuration of the violation independent rule. If the end-user pays all the previous citations, then this rule will not apply, and the alert will not show.

