

ARMS

End2End Public Safety

ARMS CAD

Release Notes

2026 Edition

Versions 26.8.0 – 26.8.1

This document consolidates ARMS CAD release notes for 2026, covering every version shipped so far this year.

Version 26.8.0

What's New

- Alert notifications now include an audible sound, making it easier for dispatchers and officers to notice incoming alerts.
- The Events Tracker Scheduler view now includes previous and next navigation links, making it faster to move between time periods.
- The Events Tracker Scheduler view now supports right-click to add a new event, streamlining event creation.

Improvements

Mobile CAD

- The SOP button now displays correctly for the initial incident in Mobile CAD.
- Editing of unassigned incident linked items in Mobile CAD is now properly restricted to assigned officers.
- The SOP dialog now displays correctly on Mobile CAD.
- The CAD Event Person View dialog now includes the option to view Address, Aliases, and Vehicle records.

CAD Web

- Creating a new Patrol Activity from CAD Web now completes successfully.
- The SOP text and icon in the Initial Incident field now match the styling used elsewhere in CAD, including CAD Event History and Dispatcher View.
- The Incident Assignments Recommendation dialog no longer displays the same officer more than once.
- Opening CAD MAP from CAD WebShell now loads cleanly.

Events Tracker

- Clicking the delete icon on an Event Popup in the Schedule View now opens the correct window.
- Incidents created from Events Tracker now correctly assign the Primary Unit flag.
- Incidents created from Events Tracker now correctly display priority and the associated call timer value.
- Searching by Start and End Time in Events Tracker now returns accurate results.
- Events spanning multiple days now display properly in Day, Week, and Work Week views in the Schedule View.
- Event occurrences can now be deleted from the Scheduler view.
- Appointment tooltips in Events Tracker now scroll properly when more than four appointments are present.

Notifications Manager

- Deleting a rule without a subscriber in the Notification Manager now completes smoothly.
- The Subscriber search filter text in Notifications Manager now displays as expected.
- Daily Activity Log notifications now generate correctly for users with Public Info Only access.
- Scrollbar display and column freezing for Subscribers in Notifications Manager have been improved.
- Column sorting for External Subscribers' Public Info in Notifications Manager has been refined for consistency.
- Employee subscribers with Public Info Only access no longer receive notifications outside that scope.
- The Subscribers tab in Add/Edit Rule now displays the correct records.
- Display of the vertical line on the Subscriber and Rules screens has been improved.
- External Subscribers can no longer be added using an email already in use by an Employee subscriber.

Records & Incident Management

- Importing RMS Notes now completes reliably.
- Issue Report generation has been improved for greater reliability.
- Case Log entries in RMS no longer duplicate.
- The New Note dialog now consistently places the cursor in the text area.

Version 26.8.1

What's New

- Media can now be added directly to CAD Event Person records.
- CAD Event Person records now display a placeholder image when no photo is available.
- A media delete filter, matching the existing archived filter, is now available.
- CAD Public API now supports configurable scopes.
- Filters are now available at the top of the CAD Public API tab in Agency Settings for quicker access.

Improvements

Mobile CAD

- Selected Event Details in Mobile CAD now display correctly after logging off and back in.
- Navigating to MAP View in Mobile CAD now shows the selected event's location.
- Officers logged on to a vehicle in Mobile CAD can now log off the vehicle separately.
- The Shift Logoff and Logout options in Mobile CAD are now correctly restricted for officers already logged off.
- The Beat value in the Mobile CAD left panel Incident and Patrol tabs now displays its own distinct icon, separate from Site.
- The MAP button on Edit Event in Mobile CAD now displays the selected address correctly on first load.
- The Common Name field on event creation screens in Mobile CAD no longer resets scroll position while scrolling.
- Hovering over a disabled Delete button in Mobile CAD now shows the not-actionable indicator.
- Address, Phone, and Alias entries can now be edited, viewed, and deleted immediately after adding them while creating a new Person in Mobile CAD.
- Patrol Activity status labels (Active, Completed, Scheduled) now display correctly in Mobile CAD.
- Additional display refinements have been made throughout Mobile CAD.

CAD Web

- The F2 shortcut in the Assignments dialog now works correctly when opened via Save & Open Assignment.
- Saving Unit Shift Notes in CAD Web now displays a success confirmation message.
- Person details now display correctly in BOLO and Patrol Activity records in CAD Web.
- The ARMS logo on the CAD Web not-found screen now matches the standard theme color.
- The Command Line 'AP' command validation message now references the Event number instead of the Event Id.
- Selecting a BOLO Type in CAD Web Advanced Search now returns results reliably.
- The Media tab in CAD Event Search now correctly displays existing media.

- Login for users without CAD access in CAD Web now completes cleanly without repeated loading.
- Saving Unit Edit and Logon Unit actions in CAD Web is now faster.
- The close button on the Advanced Search dropdown in CAD Event Search now displays correctly.
- Sorting in the HazMat tab of Location Information in CAD Web now works correctly.
- The 'Now' button in the CAD Web Date/Time Picker now uses CAD application time instead of system time.
- The 'All' option for Phone Number Status in CAD Web is now selectable after clearing the field, and its clear control now works correctly.
- Infinite scroll in the Common Name dropdown in CAD Web now works properly when scrolling continuously.
- Additional display refinements have been made across CAD Web and CAD WebShell.

CAD Map

- Display on CAD MAP in CAD Web has been refined for clarity.
- The Events and Safety tabs on the Map Location Event card now display consistently for all applicable locations.
- The Safety tab on the Map Location Event card now carries the full address for all locations.
- Long BOLO type names on CAD Map in CAD Web now display properly.
- The Officer Safety content popup on CAD Web MAP now displays with correct formatting.
- Opening the Expired BOLO tab from MAP in CAD Web now loads cleanly.

Events Tracker

- The Officer Safety Sound and SOP button have been removed from Events Tracker incident actions to align with updated workflows.
- The Delete Event dialog in Events Tracker now includes the Event number for reference.
- Events created through Events Tracker now display in the CAD Events section of the Situational Awareness panel.
- Start and End Date/Time values on the Add Event screen in Events Tracker are now accurate.

Notifications Manager

- Table sorting in the Subscribers and Rules edit dialogs within Notifications Manager now works as expected.
- The RP field in Radio Log and individual mail notifications now includes the proper separator after the name value.
- Incident type and other tables in the Add Rule screen within Notifications Manager now display sorted records.

Dispatcher Desk

- Geo File Lookup records generated from Dispatcher Desk now carry the County column and other details from RMS correctly.
- Clearing multiple units on an incident from Dispatcher Desk no longer opens multiple closing dialog boxes.

- The Phone record dialog opened via double-click from the Phone Numbers link in Dispatcher Desk now includes a close button.
- The Floor column in Geo File Lookup records from Dispatcher Desk now populates correctly for all records.
- Exported CSV records from Geo File Lookup in Dispatcher Desk now follow the order configured in user setup.
- Additional display refinements have been made to Geo File Lookup in Dispatcher Desk.
- Display of linked Person and Vehicle records at the bottom of Dispatcher Desk in CAD WebShell has been corrected.
- Reassigning a unit from another incident through the Incident Assignment link in Dispatcher Desk now validates correctly.
- The CAD WebShell login screen header now displays the correct version number.

Records & Media

- Linked media details now display correctly in the linked person records table when adding a linking person to a CAD Event.
- Setting a photo as the primary photo on the Person Media tab in CAD WebShell now completes successfully.
- The Primary Photo button on Person Media in CAD Web now correctly unsets the primary photo when clicked again.

Unit & Unit Shift

- Unit Shift Search record display has been corrected following a recent data migration.
- Unit Shift Modification search now includes a toggle to hide the search field.
- Unit Shift Search display has been corrected following recent updates.
- Keyboard up and down arrow navigation between records now works correctly in Unit Shift Modification.
- Scrollbar placement in Unit Shift Modification has been corrected at normal zoom levels.
- The Unit Call Number duplicate check now validates only against active units.
- The scrollbar in Unit Shift Search now applies to its specific section instead of the whole page.

Setup & Agency Administration

- The User Settings link in User Profile now remains available independent of Setup permission settings.
- The Priority field for Patrol Activity incident types in Setup no longer defaults to '0'.
- The CAD Public API Status 'Active' field in Agency Settings now displays the correct result.

Reports

- Display refinements have been made to the Custom Status section of CAD Event Report.
- The Case Numbers Only report now includes status timings in the CAD Unit field.