ARMS

ARMS Parking Release Notes

2026

End2End Public Safety · ARMS

Contents

Parking

v26.01.1.0	January 27, 2026
v26.01.1.0	February 12, 2026
v26.03.2.0	April 7, 2026
v26.03.2.0	April 23, 2026
v26.03.2.0	April 28, 2026
v26.06.1.0	July 1, 2026
v26.06.1.0	August 10, 2026
v26.06.1.0	September 1, 2026
v26.10.1.0	October 14, 2026
v26.10.1.1	October 22, 2026
v26.11.1.0	November 23, 2026

v26.01.1.0

MAJOR

January 27, 2026 · Major

This major release moves ARMS Parking onto Azure cloud infrastructure, introduces Parking Rights management with ParkMobile integration, and brings a wide range of quality-of-life enhancements for officers and end users — including the ability for guests to pay citations online and for administrators to remove payment transactions when needed.

NEW FEATURE	Azure Cloud Migration — Background processing has moved to Azure Functions and the database now runs on Azure SQL, bringing stronger reliability, faster performance, and a more resilient foundation for future growth.
NEW FEATURE	Guest Citation Payment — End users can now pay outstanding citations online without needing to create an account or log in, making the payment process faster and more accessible.
NEW FEATURE	Parking Rights Settings — A new settings interface lets administrators manage Parking Rights configurations, including adding, editing, and removing integrations and mapping them to specific locations.
NEW FEATURE	Parking Rights — ParkMobile Integration — Officers using the mobile app can query parking rights by license plate or location, filter results by plate, space, or zone, and receive a scofflaw alert before proceeding to issue a citation.
NEW FEATURE	Delete Payment — Administrators with the appropriate permissions can remove a payment transaction from a permit or citation, with the balance updating automatically.
IMPROVEMENT	Parking Rights on Mobile — Space, zone, and vehicle details display reliably on handheld devices. Vehicle search results auto-select on Android 14, and license plates with trailing spaces are handled cleanly.
IMPROVEMENT	Agency Branding in Emails — Agency logos load reliably in email notifications and remain available long-term. Logo uploads for newly created agencies complete successfully on the first attempt.
IMPROVEMENT	Guest Payment Portal — The agency name and logo now appear on the payment confirmation and success pages. Citation searches in the guest portal are scoped to the relevant agency, and citation counts display accurately.
IMPROVEMENT	Permit & Citation Lists — Sorting in the vehicle and person lists is consistent and reliable. Only active, eligible permit types appear in permit request dropdowns, and visibility respects each user's permissions.
IMPROVEMENT	Citation Syncing — Sync reliability on handheld devices has been strengthened. The system ensures citations submitted simultaneously by multiple officers remain distinct, and the citation detail view shows the full permit section when a permit is linked.
IMPROVEMENT	Appeals — The appeal date filter works as expected, and appeal print output now shows accurate vehicle color labels, reviewer section labels, and final disposition wording.
IMPROVEMENT	Accounting — Payment type descriptions display in full in the citation processing and permit payments lists. Voided citations are correctly excluded from Repeat Offender report tallies.
IMPROVEMENT	Reports — Labels and capitalisation are consistent across the Detail Report, Persons Report, Tow Report, and all report headers. Date of birth fields retain leading zeros, and permit numbers in the Repeat Offender report are cleanly separated by commas.
IMPROVEMENT	Interface Consistency — Action menus, photo displays, and icon positioning are consistent across detail views and photo sections. Dark mode font visibility on handheld device settings has been enhanced.

IMPROVEMENT Permissions & Visibility — The Parking Rights configuration panel is hidden when the feature is not enabled. The print receipt option respects each user's print permissions, and required-field indicators respond correctly when switching between search types.

IMPROVEMENT End User Portal — The vehicle tab respects end user vehicle permissions. Profile completion and permit request print templates render with complete and accurate data.

IMPROVEMENT System Reliability — Background services for notifications and scheduled processing run reliably following the Azure migration. File downloads and database operations perform consistently across all environments.

v26.01.1.0

PATCH

February 12, 2026 · Patch

A focused patch delivered shortly after the January release to ensure citation records and encumbrance files stay accurate.

IMPROVEMENT Citation Records — A scenario where a citation could be recorded more than once in encumbrance files has been addressed. All affected agencies will see clean, accurate citation records going forward.

v26.03.2.0

MAJOR

April 7, 2026 · Major

One of the largest releases to date, introducing Timed Parking, Late Fees, Discount Codes, National DMV/Penn Credit processing, and expanded Parking Rights integrations. It also includes a platform upgrade to .NET 10 and over 100 enhancements across mobile, web, and reporting.

IMPROVEMENT Address Entry — A detail field has been added to address forms, and all character and spacing limitations have been lifted so addresses can be entered exactly as they appear.

IMPROVEMENT Person Name Search — Names that include spaces are now found as expected when searching in the Person module.

IMPROVEMENT QR Citation Page — The page shown to recipients of QR-linked citations has been streamlined. The unrelated citations section has been removed, and a login link is now available for users who want to sign in.

NEW FEATURE State DMV Import (Background Processing) — DMV file imports now run in the background, so staff can continue working while the import processes. Live progress is visible in the Import DMV grid, and a downloadable audit report is generated on completion.

NEW FEATURE .NET 10 Platform Upgrade — The application has been upgraded to .NET 10, delivering meaningful performance gains, stronger security, and access to modern platform capabilities.

NEW FEATURE Discount Codes — Administrators can create discount codes and define which permit types and user types they apply to. End users can enter a code at checkout when purchasing a permit online, and agency staff can apply a code when processing a permit payment on behalf of a customer.

NEW FEATURE	Parking Rights — Flowbird & Cale Integration — In addition to ParkMobile, officers can now query parking rights from Flowbird and Cale systems, giving agencies with multiple parking payment partners a unified enforcement workflow.
NEW FEATURE	Multi-Agency Login — When a user's email address is associated with more than one agency, they are prompted to choose which agency to log into, giving them clear control over which account they access.
NEW FEATURE	Guest Multi-Citation Payment — Guests can now pay multiple outstanding citations in a single transaction, making the payment experience faster and more convenient.
NEW FEATURE	Late Fees — Administrators can define late fee rules, link them to citation types, and set the conditions under which they apply — including following an appeal decision. The system applies late fees automatically on a daily schedule, and all fee activity is visible in the citation's transaction history.
NEW FEATURE	Timed Parking — Officers can now manage short-term parking areas where meters or permits are not in use. Vehicles are logged by license plate via LPR or manual entry, and the system notifies the officer when a vehicle has exceeded the posted time limit. Officers can share their location log with other on-duty staff to coordinate patrol coverage.
NEW FEATURE	National DMV / Penn Credit — Agencies can configure which states are processed through the National DMV, set eligibility thresholds, and receive automated daily responses from DMVInfoNow. Super administrators can enable or disable access to this feature per client.
IMPROVEMENT	National DMV Data Quality — Citation values, accounting entries, date and time fields, and person records generated through the National DMV workflow all reflect accurate data. Validation has been added to key configuration fields to ensure complete and meaningful values are entered.
IMPROVEMENT	Late Fee Calculations — The late fee configuration form displays all fields clearly, including the percentage symbol. Credit memo amounts accurately reflect applied late fees when a citation is dismissed or voided. Late fees posted from the Person Details page take effect as expected, and balance totals are accurate across all views.
IMPROVEMENT	Discount Code Reliability — Redemption counts increment only when a permit is successfully created. Discount codes remain applied correctly through the full cart flow, including when items are removed and re-added. Code values are preserved when regenerating a code, and the permit type filter in the discount mapping screen works as expected.
IMPROVEMENT	Timed Parking — Web — Vehicle details pre-populate automatically when creating a citation from a Timed Parking record. Only active locations are available for Timed Parking configuration, and completing a citation returns the user directly to the Timed Parking view.
IMPROVEMENT	Timed Parking — Mobile — Chalk location is retained when editing a vehicle record. The clear-lot-daily feature works as expected across multiple locations. Time displays, screen labels, and layout are clean and consistent across the add-vehicle, location detail, and dashboard screens.
IMPROVEMENT	Permit Cart & Payments — Only active, unpaid permits are available to add to the cart. Cart totals remain accurate throughout the payment flow, and permit status updates to Paid immediately when a 100% discount is applied.
IMPROVEMENT	Guest Payment Flow — Guests who cancel a payment remain on the payment page. Button labels and destinations on the payment success screen are clear and accurate. The add-to-cart option is only shown for citations that are eligible for payment.
IMPROVEMENT	DMV Import & Mobile Sync — DMV file imports process reliably and display live status updates. Citation sync on handheld devices is robust, including in scenarios where devices have been offline for an extended period.
IMPROVEMENT	Appeals — The Add Appeal button stays out of view after a submission is made. The appeal date filter works consistently, and the appeal detail tab requires all necessary information before the user can proceed.
IMPROVEMENT	Mobile App Experience — Screen names, time formats (including 12-hour display), and layout are consistent across the citation, timed parking, and sync screens. The citation finish button works as expected in all printer configurations, and license plate search results include full ticket history.

IMPROVEMENT Accounting & Transaction History — Credit memo entries are visible in both end user and agency admin transaction histories. Discount entries update in step with payment changes, and the transaction list displays the correct account details for discount-related entries.

IMPROVEMENT Guidance & Feedback Messages — Guidance and feedback messages throughout the application are specific, clear, and contextual — covering permit type configuration, late fee setup, discount codes, date pickers, and location management.

IMPROVEMENT Interface & Accessibility — Scroll behavior, hover states, sort indicators, column labels, and icon placement are consistent and polished across the vehicle, appeal, discount code, and permit type screens. Agency logos appear in payment notification emails.

v26.03.2.0

PATCH

April 23, 2026 · Patch

A follow-up patch to the April 7 release, expanding Discount Code functionality and refining how permit limits are applied when agency staff issue permits on behalf of customers.

NEW FEATURE Discount Codes — Agency Staff Application — Agency users can now apply a discount code to a permit while processing a payment on behalf of a customer.

NEW FEATURE Discount Codes — End User Application — End users can enter and apply a discount code when purchasing a permit through the online portal.

ENHANCEMENT Permit Type Numbering — Auto-generated permit numbering can now be turned on or off per permit type, giving administrators more flexibility in how permits are identified.

IMPROVEMENT Permit Limit Logic — When an agency user issues a permit on behalf of a customer, the per-user permit limit is now evaluated against the customer's account, ensuring each person's eligibility is assessed independently.

v26.03.2.0

PATCH

April 28, 2026 · Patch

A small focused patch refining permit limit logic for agency-issued permits.

IMPROVEMENT Permit Limit Logic — Per-user permit limits are now applied consistently across all agency-issued permit scenarios, ensuring eligibility checks always reflect the correct account.

v26.06.1.0

MAJOR

July 1, 2026 · Major

A landmark release introducing powerful new communication and document capabilities — including Statements, Notices, and fully customisable Templates — alongside E-Commerce integrations with CyberSource and TrustCommerce, Permit Waitlist management, and expanded scofflaw alerting across Parking Rights and Timed Parking. Over 400 targeted enhancements are also included across the platform.

NEW FEATURE	Statements — Administrators can now build and send statements to end users, providing a consolidated invoice of outstanding citation balances. Statements can be delivered by print, email, or both, and are generated either automatically through a background service or individually per account. A full Statement History view tracks all activity.
NEW FEATURE	Notices — Administrators can configure and send notice letters for outstanding citation debt. Notices support level-based processing, configurable delivery options (print, email, or both), and eligibility rules. A Notice History view provides a complete record of all generated notices.
NEW FEATURE	Templates — Agencies can now create fully customised letter templates using their own wording and document layout. Placeholders represent data fields that are populated automatically when a document is printed, and tables can be embedded to display related collections of data. Template Settings, Table Settings, and template rendering are all included.
NEW FEATURE	E-Commerce — CyberSource Integration — Agencies can now store their CyberSource payment gateway credentials and accept credit card payments through the CyberSource API for permits and citations.
NEW FEATURE	E-Commerce — TrustCommerce Integration — Agencies can store their TrustCommerce payment gateway credentials and accept credit card payments through the TrustCommerce API for permits and citations.
NEW FEATURE	Permit Waitlist — Administrators can manage permit waitlists including capacity, rules (FIFO or lottery), and offer generation. End users can join or leave waitlists, receive offer notifications, and accept or decline permit purchase offers through their dashboard.
NEW FEATURE	Activity Log — A new activity log is available across Person, Permit, Vehicle, and Citation records, giving agency users a clear timeline of actions taken on each record. Statements, Notices, and Templates log their activity automatically when executed.
NEW FEATURE	View & Attach Documents — Administrators can now upload, view, and download documents linked to any record, keeping supporting materials organized alongside the relevant data.
NEW FEATURE	Parking Rights — Automatic Scofflaw Alerts — When viewing Parking Rights results, a scofflaw alert icon now appears inline so officers no longer need to trigger the check manually before issuing a citation. Manual scofflaw checks are also now performed when searching by license plate, with the option to dismiss or proceed with a citation when no parking rights are found.
NEW FEATURE	Timed Parking — Scofflaw Alerts — When an officer adds a vehicle to a Timed Parking location, the system now automatically performs a manual scofflaw check and alerts the officer if a record is found.
ENHANCEMENT	Permit Type Mapping — Primary and secondary permit type relationships can now be configured within User Type settings, giving administrators greater control over permit eligibility and prerequisite rules.
ENHANCEMENT	State & Code Organisation — State and code data is now consistently structured across the application, improving accuracy and reducing data entry overhead.
IMPROVEMENT	Permit List Report — Leading apostrophes in permit list report cells have been removed, ensuring exported data is clean and compatible with downstream tools.
IMPROVEMENT	Name Search — The person name search experience has been refined to return more relevant results for common names, making it faster to find the right record.
IMPROVEMENT	Manual Scofflaw Date Handling — The manual scofflaw entry now accepts similar or overlapping dates as expected.
IMPROVEMENT	Encumbrance Processing — Voided citations and citations pending appeal are now correctly excluded from the encumbrance process, keeping financial records accurate.

IMPROVEMENT Scofflaw Display — Scofflaw alerts on handheld devices now apply the highest-priority rule when multiple rules match a vehicle, and duplicate scofflaw entries no longer appear after syncing a citation from a handheld device.

IMPROVEMENT Permit Dates — Permit purchase, active, and expiration dates all reflect the correct values after creation, with no unintended date offsets.

IMPROVEMENT Permit Waitlist Accuracy — Waitlist availability counts, offer counts, and end user dashboard states all update in real time following permit purchases, offer acceptances, and other waitlist actions. Expired permits are handled correctly, and bulk offer confirmations show accurate availability numbers.

IMPROVEMENT Secondary Permit Validation — Secondary permit requests can no longer be approved after the primary permit has expired, and the system validates expiry at the point of approval rather than only at submission.

IMPROVEMENT Discount Codes — Discount code values apply and remove immediately in the cart. The fixed amount field accepts manual entry, and previously applied discounts are cleared when the payment flow is closed without completing payment.

IMPROVEMENT Citation Processing — Voided citations no longer appear in the Citation Processing grid. The search filter works correctly for all permit type selections, and the scofflaw check applies the highest-priority rule consistently.

IMPROVEMENT Timed Parking — Mobile — Ticket issued counts and last-issued information now display correctly after sync. The vehicle form opens fresh for each new entry, the previous button is available in the vehicle history flow, and a confirmation message appears after removing a vehicle from a location.

IMPROVEMENT Parking Rights — Mobile — The Issue Citation button remains responsive after cancelling and returning to the flow. Location search refresh and search type switching behave correctly on the first interaction.

IMPROVEMENT Statements & Notices — Column headers in statement and notice edit flows update in step with column value changes. Template content refreshes correctly when a new template is selected, and notification redirects after letter generation take the user to the correct page.

IMPROVEMENT Online Payments — Payment routing for CyberSource and TrustCommerce now directs to the correct active gateway. Partial payments work correctly for both providers, and the validation experience is consistent across permit processing and post-payment flows.

IMPROVEMENT Transaction & Export Consistency — Currency values display with two decimal places throughout the application. Exported records maintain the same sort order as shown on screen, and the transaction list shows the correct name format including middle names.

IMPROVEMENT Interface & Accessibility — Mandatory field indicators, pagination controls, dropdown sizing, tab order, and action button states are consistent and accurate across the waitlist, permit type mapping, discount, notice, statement, and mobile screens. Delete and success messages display with the correct styling.

v26.06.1.0

PATCH

August 10, 2026 · Patch

A targeted patch addressing a permit number validation experience and a permit type association edge case reported by an agency.

ENHANCEMENT Permit Number Cross-Type Warning — When a permit number is entered whose preamble or range belongs to a different permit type, the system now presents a confirmation prompt rather than

a hard validation block, giving agency users the flexibility to proceed intentionally while still being alerted to the mismatch.

IMPROVEMENT Permit Request Approval — Agency administrators can no longer inadvertently create a permit with a mismatched permit type when approving a request with a manually entered number. The association is now validated at the point of approval.

v26.06.1.0

PATCH

September 1, 2026 · Patch

A focused patch resolving a citation appeal accounting discrepancy and adding a payment breakdown option for TouchNet integrations.

IMPROVEMENT Appeal Citation Accounting — When an appealed citation is voided, the associated transaction records and account balance now update correctly, keeping financial records in sync with the appeal outcome.

ENHANCEMENT TouchNet Payment Breakdown — A breakdown option has been added to the TouchNet payment gateway integration, giving agencies greater detail and control over how payment line items are reported to their payment processor.

v26.10.1.0

MAJOR

October 14, 2026 · Major

This major release delivers a sweeping Finance overhaul, Permit Return and Proration, a conversational AI Assistant, Authorize.net payment gateway support, Custom Fields, LPR expansion across Permit Search and Parking Rights, and enhanced Scofflaw intelligence.

SUPPORT Encumbrance Timing — Daily encumbrance processing now uses each agency's local midnight cutoff, ensuring same-day evening permit purchases are captured without delay.

SUPPORT Vehicle Linking — End users can add and link vehicles to their account without receiving a permissions message.

SUPPORT Address Line 2 — The character limit on Address Line 2 is now consistent between the API and the user interface.

SUPPORT Permit Template Vehicle Table — When using a vehicle table in a Permit-type letter template, only the vehicle linked to the permit is displayed, matching the expected behavior.

SUPPORT Paid Permit Deletion — Administrators with the appropriate permissions can now delete paid permits when needed.

NEW FEATURE Finance Overhaul — A comprehensive update to accounting across the platform. Reconcile has been renamed Write-Off to accurately reflect the accounting action. Citation Processing and Permit Payments now use standard Payment transaction types with consistent posting rules. Payment deletions are logged in the activity log and are restricted when refundable payments or subsequent transactions are present. Credit Memos now require line-item transaction selection, enforce

maximum credit limits, distribute credits via FIFO, and trigger wallet deposits on over-credits. Voiding a citation, permit, or appeal now detects refundable payments and prompts users to return funds to the account wallet. Permit voids automatically generate an offsetting Credit Memo. Wallet balance is displayed and applicable across End User Checkout, Permit Summary, and Post Payment forms. An Applied Credit column is visible in Citation, Permit, and processing views. The wallet interface has been streamlined with a unified dropdown, and only refundable payment methods are available for wallet deposits.

NEW FEATURE Permit Return & Exchange — A step-by-step Return/Exchange workflow is now available on the Permit Detail screen, supporting Return Only, Return & Create Permit, and $0 Exchange flows. Returns automatically calculate prorated credits and distribute them to the account wallet or credit memo. Permit numbers can be made available for reuse during the process. Activity logging captures all return and exchange actions.

NEW FEATURE Permit Type Proration — Administrators can configure date-ranged proration schedules on Permit Types and User Type Mappings, specifying either a percentage or fixed amount discount for purchases within defined date windows. Amounts are calculated automatically with date validation.

NEW FEATURE Authorize.net Payment Gateway — Authorize.Net (Accept Hosted) is now supported as a payment gateway across permits, citations, and checkout, aligning with existing CyberSource and TrustCommerce flows.

NEW FEATURE ARMS Parking AI Assistant — An optional conversational AI assistant allows authorized users to generate citations, permits, vehicles, persons, and financial summaries through natural language interaction.

NEW FEATURE Custom Fields — Agency administrators can configure up to five custom text fields on Person, Citation, Permit, and Vehicle forms under Agency Settings. Fields support flexible visibility controls (Hidden, Agency Use Only, or Available to All Users on Person profiles) and appear automatically across entry forms, summary grids, and search filters. Deactivating a field preserves all historical data.

NEW FEATURE Permit Search — LPR Integration — Officers can now capture a license plate using their camera directly within Permit Search. The decoded plate populates the search field automatically, and scofflaw alert banners are displayed for flagged vehicles before a permit is issued.

NEW FEATURE Parking Rights — LPR Enhancement — LPR plate capture is now integrated into the Parking Rights vehicle search flow. The decoded plate and captured vehicle image populate automatically on confirmation. The Capture button appears only when Vehicle Search is selected.

NEW FEATURE Appeal — File Upload — End users can now attach supporting documentation and photos when submitting an appeal. Administrators can configure whether attachments are required.

NEW FEATURE Permit Request — File Upload — Administrators can require mandatory document or photo attachments on permit applications, with attachment inspection available during the approval workflow.

NEW FEATURE Code List Management — Code List management has been refactored with dynamic agency vs. global scoping, custom display ordering, visibility toggles, and duplicate prevention. Global values display 'All' in the agency column for clear identification.

NEW FEATURE Scofflaw Intelligence — The scofflaw engine now evaluates the full citation history including prior tickets. ScoffList records rebuild automatically when violation rules, scoff codes, or citations are added, edited, voided, deleted, paid, or resolved. Incremental delta sync delivers only changed, added, or removed records to mobile devices, with a 2-minute polling cycle for near-real-time updates.

NEW FEATURE Citation Minimum Photo Enforcement — Administrators can configure a minimum number of violation photos required per citation type. The mobile app enforces this requirement before an officer can complete a citation.

NEW FEATURE Help & Contact Support Overlay — A Help icon in the header navigation opens an overlay with agency contact information and FAQs, giving end users quick access to assistance during permit registration.

ENHANCEMENT	Vehicle Model Optional — The Vehicle Model field is now optional in vehicle creation and editing, allowing records to be saved when model details are not available.
ENHANCEMENT	Void Reason Codes — A configurable Void Reason accounting code list has been added under Settings, allowing agencies to require and track reasons when voiding payments.
ENHANCEMENT	Receipt Generation — A master receipt is now generated linking all records and transactions affected by a multi-item payment or credit, supporting streamlined audit and void tracking.
ENHANCEMENT	Per-Agency Data Isolation — Centralised tenant query filtering at the data and middleware levels enforces robust data separation across all agency contexts.
IMPROVEMENT	Permit Return & Exchange — The Return/Exchange button is hidden after a return has been completed, keeping the workflow clean. The flow correctly handles credit memo-settled permits, zero-balance permits, and permits expiring today. Date fields display dates only, without time components. The mailing address indicator and theme-matched checkbox styling are consistent throughout.
IMPROVEMENT	Finance & Accounting — Balance totals, applied credits, and credit memo amounts are accurate and consistent across Citation, Permit, Transaction History, and export views. Voided permit balances net to zero correctly. Wallet payments work reliably when the WALLET payment method code is configured. Refundable payments are returned to the wallet on void. Post Payment action menus display in the correct order, and Void and Delete actions use distinct icons in Transaction History.
IMPROVEMENT	Payments & Checkout — Online payments work reliably across all configured gateways. Discount codes work correctly when the discount value meets or exceeds the permit amount. Partial payments with discount codes complete as expected. The guest 'Continue as Guest' button remains available after returning from a payment success page. Cart totals reflect credit memo adjustments correctly for end users.
IMPROVEMENT	Scofflaw Accuracy — Scofflaw amounts update correctly when a citation's violation is edited. Violation lists and dropdowns display reliably on citation create, edit, and detail views. Order numbers for violations are no longer required as mandatory fields.
IMPROVEMENT	Code List — Search, editing, and sort order validation all work reliably. Order values are validated to prevent negatives, duplicates, and out-of-range entries. Edited values are retained correctly when reopening records.
IMPROVEMENT	Custom Fields — Field data is visible in both list and detail views. Each field label must be unique, ensuring Person forms display clearly and consistently.
IMPROVEMENT	Activity Log — Activity log search works correctly across all modules. Payment deletion, credit memo edits and removals, and post payment actions are all logged accurately with clear, concise entries.
IMPROVEMENT	Templates & Letters — Letter previews and generated PDFs display consistent date, time, currency, and amount values. Template generation only processes eligible accounts. Dollar signs and two decimal places are shown correctly throughout.
IMPROVEMENT	Appeals — Fine reduction works as expected in the appeal flow. Appealed citations correctly restrict offline payments and display appropriate online payment messaging. Credit memo entries are generated when appeals result in dismissal.
IMPROVEMENT	Mobile & Sync — Captured images are retained after resolving a sync conflict. Agency selection in the mobile app works correctly for users belonging to multiple agencies.
IMPROVEMENT	Reports & Exports — Balance due is included in Permit Detail Reports. Person balance exports show $0.00 correctly rather than blank. Applied credits display as positive values in Citation and Permit Detail Reports. Export sort order matches the on-screen selection.
IMPROVEMENT	Dashboard & Performance — Citation chart data displays correctly in Chrome. Person listing and Transaction List load quickly and reliably under agency filters.
IMPROVEMENT	Interface & Notifications — Agency login URLs include the Guest Login URL field. Appeal disposition emails include the application URL. Void code column format in Appeal List exports is accurate. Permit search by number works correctly from My Profile.

v26.10.1.1

PATCH

October 22, 2026 · Patch

A focused patch refining how letter templates are printed.

IMPROVEMENT Template Printing — Letter templates can now be printed without address-related limitations, giving agencies more flexibility when generating letters.

v26.11.1.0

MAJOR

November 23, 2026 · Major

This major release introduces a new Data Exports module, additional online payment gateways (Elavon and Transact/Cashnet), Anyline-powered License Plate Recognition for enforcement, header images for letter templates, and a new fee infrastructure. It also brings a broad set of refinements to wallet workflows, audit logging, payments, and mobile enforcement.

NEW FEATURE Data Exports Module — Administrators can build and manage custom data exports for Citations, Permits, Persons, and Accounting from a new Exports menu under Settings. Exports can run on a Daily, Weekly, or Manual schedule and be delivered as CSV, Quote-Delimited CSV, JSON, or XML. Fields are chosen with drag-and-drop selection and advanced filtering, with optional AI Assistant support for configuration. Run Now processes an export immediately, and Test Export provides an instant browser download. At least one filter is required to save an export, which keeps files focused and performance fast.

NEW FEATURE Export Processing & History — A background engine generates and delivers scheduled and on-demand export files, stores them securely for API pickup, and logs export activity on the processed records. Transaction-level accounting exports keep financial tracking accurate across the full payment lifecycle. A new Export History log shows execution timestamps, export types, schedules, formats, and record counts, and lets administrators re-download any generated file. Existing grid and report Export actions are now labeled Download, with standard spreadsheet icons, to clearly distinguish them from automated exports.

NEW FEATURE Elavon Payment Gateway — Elavon Converge Hosted Payment Page is now available as an online payment gateway in System Preferences, providing a secure, PCI-compliant hosted checkout with automated payment reconciliation.

NEW FEATURE Transact/Cashnet Payment Gateway — Agencies can route payers to Cashnet hosted checkout through Online Payment Gateway Setup for instant card processing and automatic citation and permit reconciliation.

NEW FEATURE LPR Powered by Anyline — Officers can now scan license plates continuously or individually, even while offline, with real-time alerts when a scanned vehicle matches a scofflaw record.

NEW FEATURE Fee Infrastructure — A new foundation supports dynamic fees across Person, Permit, and Citation records. Fees are tracked separately from issued base amounts, multiple fees can be applied to a single record, and fees can be voided when needed.

NEW FEATURE	Letter Template Header Images — Administrators can drag, drop, position, and resize images up to 2 MB to create custom letterheads for printed and emailed notifications.
NEW FEATURE	Offset Balance — Users with the Accounting Delete right can clear negative balances using the new Offset Balance option in Person > Transaction History. Only eligible records are listed: unlinked account credit memos, and permits or citations with a negative balance and no pending credit memo. An offset cannot exceed the available credits, and each offset is linked to the transaction it adjusts.
NEW FEATURE	Audit Log Enhancements — The audit trail now records exact timestamps and captures user-triggered event details, with optimized data retention schedules across permits, citations, vehicles, and customer records.
ENHANCEMENT	Account Changes After Payment — Once payments, credits, or appeals have been applied to a permit or citation, the linked account is protected from changes to preserve record integrity. Permit account changes are handled through the standard Permit Return workflow.
ENHANCEMENT	Wallet Balance at Checkout — Accounts with an existing wallet balance can always apply those funds as a payment option at checkout, even when new wallet deposits are disabled.
ENHANCEMENT	Wallet Deposit & Withdrawal Notes — A note is now required when saving manual wallet deposits and withdrawals, and system-generated wallet adjustments automatically record their source transaction details for clear auditing.
ENHANCEMENT	Citation Merge — When citations are merged for a vehicle linked to multiple people, each citation now associates with the appropriate person record.
ENHANCEMENT	Authorize.Net Setup & Reconciliation — The Signature Key is now labeled Webhook Signature Key in Online Payment Gateway Setup and is required for secure webhook processing. Reconciliation now runs as a single daily job at 2:00 AM CST that reviews settled and unsettled transactions from the previous 24 hours, reducing system overhead.
ENHANCEMENT	Carts Sent to E-Commerce — Carts submitted for online payment are preserved at the moment of submission with a sent timestamp, so delayed payment confirmations and reconciliation always apply to the original items purchased, even if the cart changes afterward.
IMPROVEMENT	Letter Templates — Custom fonts are retained and render accurately across all templates, and image spacing and margins in Preview and Download match the editor. Processing a citation template uses the same person shown on the citation detail and citations list.
IMPROVEMENT	Data Exports Experience — Export lists show the newest exports first, display times in the agency time zone, and support page-size changes at any time. Export forms have clear Add, Edit, and Detail titles with consistent Save and Update buttons, amounts display in currency format, and dark theme text is easy to read. Filenames follow a consistent MM-DD-YYYY_HH-MM-SS format, and XML, JSON, and accounting exports use consistent date, time, and decimal formats.
IMPROVEMENT	Export History & Field Selection — Export History includes the same column-level filter found in Notice History. The Add Field screen supports editing after a table is selected, with clear layout, accurate guidance messages, and full pagination controls.
IMPROVEMENT	ARMS AI Assistant — The assistant provides clear responses to export requests, keeps the Export Automation setting in sync with what it reports, answers view-only questions in View mode, and provides account summaries for end users. The Submit Request icon displays in Firefox.
IMPROVEMENT	Wallet & Void Workflows — Clearing a void after a wallet refund shows a confirmation, and a distinct flow and message apply when the refunded funds have already been used. Deleting an appeal reverses the related wallet refund, and written-off citations are excluded from credit memo posting.
IMPROVEMENT	Online Payments — Payments through Transact, Elavon, and Authorize.Net work reliably with discount codes and partial wallet use. Guest and end user payment success pages show the full permit, person, and receipt details right away, and canceling on the gateway page returns a clear, consistent message. Payment confirmations from Transact, TrustCommerce, and CyberSource are verified for added security.

IMPROVEMENT	Accounting Accuracy — Paid amounts reconcile correctly in the Permit Detail Report after combined discount, wallet, and online payments. Amounts display with two decimal places throughout, and timestamps in accounting and Encumbrance History downloads are consistent and easy to read.
IMPROVEMENT	Audit Log Readability — Audit entries use friendly names instead of internal IDs, show (Blank) for empty values, display Yes/No for checkbox fields, and use readable record names and field labels. Person merges, notes, link and unlink actions, address changes, and reset password requests are logged clearly. The Audit Log includes a Clear button to reset filters, descriptive button tooltips, a tidy All Modules filter, and clear text in dark themes.
IMPROVEMENT	LPR Enforcement — Search text clears after a citation is created, cited vehicles update on the listing right after printing, removals confirm cleanly, and license state detection is consistent. The Add New Vehicle screens work smoothly once the LPR add-on is enabled.
IMPROVEMENT	Scofflaw Alerts — Alerts on both web and mobile display every applicable scofflaw message for a vehicle.
IMPROVEMENT	Mobile Experience — Photos display in full on handheld devices, including images captured through connected enforcement hardware.
IMPROVEMENT	Discount Codes — Redemption limits include clear guidance messages for whole-number values and for per-account limits that exceed total redemptions. Removing an applied discount code on a permit request takes effect immediately with a confirmation message.
IMPROVEMENT	Interface & Navigation — Permits for expired permit types appear in the Zone Permits tab. The Dashboard filters permit, pending appeal, and new citation data by the selected date range. Link and Unlink buttons on the Citation Person tab are easy to see, and sort cursors, button borders, and tooltips are consistent across the Vehicle, Audit Log, and role screens. Custom fields show the labels configured in Settings, and Balance Offset search lists only relevant options.
IMPROVEMENT	Appeals & Receipts — Deleting an appeal shows a success message, appeal date and time remain unchanged when a citation is updated, and guest permit receipts include Print by Name information.