



ARMS Parking Release Notes

2026

End2End Public Safety · ARMS

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Parking

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v26.01.1.0

MAJOR

January 27, 2026 · Major

This major release moves ARMS Parking onto Azure cloud infrastructure, introduces Parking Rights management with ParkMobile integration, and brings a wide range of quality-of-life enhancements for officers and end users — including the ability for guests to pay citations online and for administrators to remove payment transactions when needed.

- NEW FEATURE** Azure Cloud Migration — Background processing has moved to Azure Functions and the database now runs on Azure SQL, bringing stronger reliability, faster performance, and a more resilient foundation for future growth.
- NEW FEATURE** Guest Citation Payment — End users can now pay outstanding citations online without needing to create an account or log in, making the payment process faster and more accessible.
- NEW FEATURE** Parking Rights Settings — A new settings interface lets administrators manage Parking Rights configurations, including adding, editing, and removing integrations and mapping them to specific locations.
- NEW FEATURE** Parking Rights — ParkMobile Integration — Officers using the mobile app can query parking rights by license plate or location, filter results by plate, space, or zone, and receive a scofflaw alert before proceeding to issue a citation.
- NEW FEATURE** Delete Payment — Administrators with the appropriate permissions can remove a payment transaction from a permit or citation, with the balance updating automatically.
- IMPROVEMENT** Parking Rights on Mobile — Space, zone, and vehicle details display reliably on handheld devices. Vehicle search results auto-select on Android 14, and license plates with trailing spaces are handled cleanly.
- IMPROVEMENT** Agency Branding in Emails — Agency logos load reliably in email notifications and remain available long-term. Logo uploads for newly created agencies complete successfully on the first attempt.
- IMPROVEMENT** Guest Payment Portal — The agency name and logo now appear on the payment confirmation and success pages. Citation searches in the guest portal are scoped to the relevant agency, and citation counts display accurately.
- IMPROVEMENT** Permit & Citation Lists — Sorting in the vehicle and person lists is consistent and reliable. Only active, eligible permit types appear in permit request dropdowns, and visibility respects each user's permissions.
- IMPROVEMENT** Citation Syncing — Sync reliability on handheld devices has been strengthened. The system ensures citations submitted simultaneously by multiple officers remain distinct, and the citation detail view shows the full permit section when a permit is linked.
- IMPROVEMENT** Appeals — The appeal date filter works as expected, and appeal print output now shows accurate vehicle colour labels, reviewer section labels, and final disposition wording.
- IMPROVEMENT** Accounting — Payment type descriptions display in full in the citation processing and permit payments lists. Voided citations are correctly excluded from Repeat Offender report tallies.
- IMPROVEMENT** Reports — Labels and capitalisation are consistent across the Detail Report, Persons Report, Tow Report, and all report headers. Date of birth fields retain leading zeros, and permit numbers in the Repeat Offender report are cleanly separated by commas.
- IMPROVEMENT** Interface Consistency — Action menus, photo displays, and icon positioning are consistent across detail views and photo sections. Dark mode font visibility on handheld device settings has been enhanced.

- IMPROVEMENT** Permissions & Visibility — The Parking Rights configuration panel is hidden when the feature is not enabled. The print receipt option respects each user's print permissions, and required-field indicators respond correctly when switching between search types.
- IMPROVEMENT** End User Portal — The vehicle tab respects end user vehicle permissions. Profile completion and permit request print templates render with complete and accurate data.
- IMPROVEMENT** System Reliability — Background services for notifications and scheduled processing run reliably following the Azure migration. File downloads and database operations perform consistently across all environments.

v26.01.1.0

PATCH

February 12, 2026 · Patch

A focused patch delivered shortly after the January release to ensure citation records and encumbrance files stay accurate.

- IMPROVEMENT** Citation Records — A scenario where a citation could be recorded more than once in encumbrance files has been addressed. All affected agencies will see clean, accurate citation records going forward.

v26.03.2.0

MAJOR

April 7, 2026 · Major

One of the largest releases to date, introducing Timed Parking, Late Fees, Discount Codes, National DMV/Penn Credit processing, and expanded Parking Rights integrations. It also includes a platform upgrade to .NET 10 and over 100 enhancements across mobile, web, and reporting.

- IMPROVEMENT** Address Entry — A detail field has been added to address forms, and all character and spacing limitations have been lifted so addresses can be entered exactly as they appear.
- IMPROVEMENT** Person Name Search — Names that include spaces are now found as expected when searching in the Person module.
- IMPROVEMENT** QR Citation Page — The page shown to recipients of QR-linked citations has been streamlined. The unrelated citations section has been removed, and a login link is now available for users who want to sign in.
- NEW FEATURE** State DMV Import (Background Processing) — DMV file imports now run in the background, so staff can continue working while the import processes. Live progress is visible in the Import DMV grid, and a downloadable audit report is generated on completion.
- NEW FEATURE** .NET 10 Platform Upgrade — The application has been upgraded to .NET 10, delivering meaningful performance gains, stronger security, and access to modern platform capabilities.
- NEW FEATURE** Discount Codes — Administrators can create discount codes and define which permit types and user types they apply to. End users can enter a code at checkout when purchasing a permit online, and agency staff can apply a code when processing a permit payment on behalf of a customer.

- NEW FEATURE** Parking Rights — Flowbird & Cale Integration — In addition to ParkMobile, officers can now query parking rights from Flowbird and Cale systems, giving agencies with multiple parking payment partners a unified enforcement workflow.
- NEW FEATURE** Multi-Agency Login — When a user's email address is associated with more than one agency, they are prompted to choose which agency to log into, giving them clear control over which account they access.
- NEW FEATURE** Guest Multi-Citation Payment — Guests can now pay multiple outstanding citations in a single transaction, making the payment experience faster and more convenient.
- NEW FEATURE** Late Fees — Administrators can define late fee rules, link them to citation types, and set the conditions under which they apply — including following an appeal decision. The system applies late fees automatically on a daily schedule, and all fee activity is visible in the citation's transaction history.
- NEW FEATURE** Timed Parking — Officers can now manage short-term parking areas where meters or permits are not in use. Vehicles are logged by license plate via LPR or manual entry, and the system notifies the officer when a vehicle has exceeded the posted time limit. Officers can share their location log with other on-duty staff to coordinate patrol coverage.
- NEW FEATURE** National DMV / Penn Credit — Agencies can configure which states are processed through the National DMV, set eligibility thresholds, and receive automated daily responses from DMVInfoNow. Super administrators can enable or disable access to this feature per client.
- IMPROVEMENT** National DMV Data Quality — Citation values, accounting entries, date and time fields, and person records generated through the National DMV workflow all reflect accurate data. Validation has been added to key configuration fields to ensure complete and meaningful values are entered.
- IMPROVEMENT** Late Fee Calculations — The late fee configuration form displays all fields clearly, including the percentage symbol. Credit memo amounts accurately reflect applied late fees when a citation is dismissed or voided. Late fees posted from the Person Details page take effect as expected, and balance totals are accurate across all views.
- IMPROVEMENT** Discount Code Reliability — Redemption counts increment only when a permit is successfully created. Discount codes remain applied correctly through the full cart flow, including when items are removed and re-added. Code values are preserved when regenerating a code, and the permit type filter in the discount mapping screen works as expected.
- IMPROVEMENT** Timed Parking — Web — Vehicle details pre-populate automatically when creating a citation from a Timed Parking record. Only active locations are available for Timed Parking configuration, and completing a citation returns the user directly to the Timed Parking view.
- IMPROVEMENT** Timed Parking — Mobile — Chalk location is retained when editing a vehicle record. The clear-lot-daily feature works as expected across multiple locations. Time displays, screen labels, and layout are clean and consistent across the add-vehicle, location detail, and dashboard screens.
- IMPROVEMENT** Permit Cart & Payments — Only active, unpaid permits are available to add to the cart. Cart totals remain accurate throughout the payment flow, and permit status updates to Paid immediately when a 100% discount is applied.
- IMPROVEMENT** Guest Payment Flow — Guests who cancel a payment remain on the payment page. Button labels and destinations on the payment success screen are clear and accurate. The add-to-cart option is only shown for citations that are eligible for payment.
- IMPROVEMENT** DMV Import & Mobile Sync — DMV file imports process reliably and display live status updates. Citation sync on handheld devices is robust, including in scenarios where devices have been offline for an extended period.
- IMPROVEMENT** Appeals — The Add Appeal button stays out of view after a submission is made. The appeal date filter works consistently, and the appeal detail tab requires all necessary information before the user can proceed.
- IMPROVEMENT** Mobile App Experience — Screen names, time formats (including 12-hour display), and layout are consistent across the citation, timed parking, and sync screens. The citation finish button works as expected in all printer configurations, and license plate search results include full ticket history.

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- IMPROVEMENT** Accounting & Transaction History — Credit memo entries are visible in both end user and agency admin transaction histories. Discount entries update in step with payment changes, and the transaction list displays the correct account details for discount-related entries.
 - IMPROVEMENT** Guidance & Feedback Messages — Guidance and feedback messages throughout the application are specific, clear, and contextual — covering permit type configuration, late fee setup, discount codes, date pickers, and location management.
 - IMPROVEMENT** Interface & Accessibility — Scroll behaviour, hover states, sort indicators, column labels, and icon placement are consistent and polished across the vehicle, appeal, discount code, and permit type screens. Agency logos appear in payment notification emails.
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v26.03.2.0

PATCH

April 23, 2026 · Patch

A follow-up patch to the April 7 release, expanding Discount Code functionality and refining how permit limits are applied when agency staff issue permits on behalf of customers.

- NEW FEATURE** Discount Codes — Agency Staff Application — Agency users can now apply a discount code to a permit while processing a payment on behalf of a customer.
 - NEW FEATURE** Discount Codes — End User Application — End users can enter and apply a discount code when purchasing a permit through the online portal.
 - ENHANCEMENT** Permit Type Numbering — Auto-generated permit numbering can now be turned on or off per permit type, giving administrators more flexibility in how permits are identified.
 - IMPROVEMENT** Permit Limit Logic — When an agency user issues a permit on behalf of a customer, the per-user permit limit is now evaluated against the customer's account, ensuring each person's eligibility is assessed independently.
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v26.03.2.0

PATCH

April 28, 2026 · Patch

A small focused patch refining permit limit logic for agency-issued permits.

- IMPROVEMENT** Permit Limit Logic — Per-user permit limits are now applied consistently across all agency-issued permit scenarios, ensuring eligibility checks always reflect the correct account.
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v26.06.1.0

MAJOR

July 1, 2026 · Major

The largest release of 2026, introducing Statements, Notices, and a fully customizable Template engine — giving agencies branded invoices, notice letters, and custom documents driven by live record data. It also adds Permit Waitlists, Document Management, an Activity Log, CyberSource and Trust Commerce payment gateway integrations, comprehensive Parking Rights and Timed Parking scofflaw workflow upgrade, and significant quality and performance improvements across mobile and web.

- NEW FEATURE** Statements — Administrators can configure statement settings and generate invoices of outstanding debits for end users. Statements can be processed automatically by a background service for eligible accounts or triggered individually per account, with a full Statement History view, Modified Date and Modified By tracking, and correct permission access for Agency Admins.
- NEW FEATURE** Notices — Administrators can configure notice settings and send end users letters about outstanding citation debt. Notices support level-based processing, configurable delivery options (Print, Email, Both), activity logging, and eligibility rules. A Notice History view is available, and Modified Date and Modified By information is displayed on each notice record.
- NEW FEATURE** Template Engine — Agency users can build custom letter templates using their own wording and data placeholders that are replaced with live record data at print or email time. Multiple templates are supported across Person, Permit, Vehicle, Citation, and Appeal modules, with a dedicated Letters Setup section in Settings. Foreign Address tags are supported in the Person category, and license expiration field labels and template tags are consistent throughout.
- NEW FEATURE** Template Tables — Administrators can define tables within templates to display collections of related data. The template engine renders lists and summary fields using a Table ID, Entity Type, and Entity IDs, returning a formatted HTML table and calculated dataset for bookmarks. Table borders render correctly in generated notice output.
- NEW FEATURE** Template Notifications — Users receive notifications when template letter generation completes or encounters an issue, with correct navigation behavior from the notification bell in Statement History and Notice History.
- NEW FEATURE** Permit Waitlist — Parking administrators can manage permit limits, control waitlists with configurable capacity and assignment rules (FIFO or lottery), and generate offers to eligible users. End users can join or leave waitlists, receive offer notifications on their dashboard, and accept or decline permit purchase offers. Offers are correctly limited to available permit counts, waitlist state updates after purchases, and expired permits are no longer eligible for offers.
- NEW FEATURE** Document Management — Administrators and agency users can upload, view, download, and search documents linked to any record across Person, Vehicle, Permit, Citation, and Appeal modules, keeping supporting files organized alongside the relevant data.
- NEW FEATURE** Activity Log — Agency users and administrators can view and search for a chronological log of activities across Person, Vehicle, Permit, and Citation records. Statements, Notices, and Templates log their activity automatically when executed, providing a full audit trail.
- NEW FEATURE** CyberSource Payment Integration — Parking administrators can configure agency-specific CyberSource payment gateway credentials. Once set up, the application routes credit card payments through the CyberSource API consistently across Permit Processing and post-payment flows, including partial payments.
- NEW FEATURE** Trust Commerce Payment Integration — Parking administrators can configure agency-specific Trust Commerce payment gateway credentials via a dropdown Callback Base URL selector. Once set up, credit card payments are processed through Trust Commerce for permits and citations, including for guest users.
- NEW FEATURE** Tow, Boot, and Void Workflows on Citation Page — Tow, Boot, Void, and Appeal tab buttons and header labels are now consistent and correctly controlled by visibility rules. Add button visibility is accurate across all four tabs.
- NEW FEATURE** Permit Void Workflow — The Void feature on the Permit page mirrors the citation void flow, with clear Entered By field behavior and visibility, and a validation message when a voided permit is accessed for payment.

- ENHANCEMENT** User Type — Primary and Secondary Permit Mapping — Prerequisite permit mapping validation works correctly when switching between Primary and Secondary permit types, and the New button is only enabled when secondary permit type mappings are configured.
- ENHANCEMENT** State and Code Organization — State reference data is organized consistently throughout the application, including label and template tag text for license expiration fields.
- ENHANCEMENT** Permit Confirmation Email with Discount Code — The system now sends a permit confirmation email when a discount code is applied, in addition to the payment receipt.
- ENHANCEMENT** Search Filter for Citations and Persons — Additional search and filter options are available in the Citations and Persons modules, with the Citation Processing page filter handling Permit Type = All without error.
- ENHANCEMENT** Name Search — Common name searches now return more complete and accurate results, making it easier to locate person records when searching by frequently occurring names.
- ENHANCEMENT** Maintenance Mode Message — All environments now display a clear maintenance message instead of a 500 error during scheduled maintenance windows.
- ENHANCEMENT** Letters Setup Section in Settings — A dedicated Letters Setup section groups all template, notice, and statement configuration in one place within Settings.
- IMPROVEMENT** Parking Rights — Scofflaw Check — A scofflaw alert icon now appears automatically when issuing a citation from the Parking Rights results view, removing the need to trigger the check manually. When no parking rights are found for a license plate, officers can choose to dismiss or issue a citation as appropriate.
- IMPROVEMENT** Parking Rights — Manual Scofflaw Alerts — Manual scofflaw alerts are now surfaced when searching for a vehicle by license plate in Parking Rights, ensuring any existing scofflaw records are visible before action is taken.
- IMPROVEMENT** Parking Rights — Issue Citation when Vehicle Does Not Exist — Officers can now issue a citation from Parking Rights even when the vehicle record does not yet exist in the system, with the citation pre-populated with license plate, license state, and location information from the search.
- IMPROVEMENT** Parking Rights — Mobile Enhancements — The Issue Citation button is now displayed for all records in the results view. License state pre-populates when clicking Issue Citation, leading zeros are removed from end dates, a default violation dropdown is available in Handheld Setup, and the pre-populated default violation applies automatically when end time has expired.
- IMPROVEMENT** Parking Rights — Refresh Results — Officers can refresh Parking Rights search results without needing to double-click or switch search type.
- IMPROVEMENT** Timed Parking — Manual Scofflaw Alerts — Manual scofflaw alerts are displayed when adding a vehicle to a Timed Parking location, so officers can take appropriate action immediately.
- IMPROVEMENT** Timed Parking — Valve Stem Mark — Officers can now clear a valve stem mark on a vehicle record as expected.
- IMPROVEMENT** Timed Parking — Issue Citation Button Styling — The Issue Citation button color in Timed Parking is consistent with the rest of the application.
- IMPROVEMENT** Timed Parking — Ticket Issued Count and Last Issued — Ticket Issued count and Last Issued information now display correctly in the Timed Parking vehicle view after sync, including when a citation was issued before parking time expired.
- IMPROVEMENT** Timed Parking — Mobile Form — The new vehicle form on handheld devices no longer retains the previous license plate number, and a success message is shown after removing a vehicle from a location.
- IMPROVEMENT** Encumbrance — Voided and Appealed Citations — The encumbrance process no longer includes citations that are voided or pending appeal, keeping encumbrance records accurate and consistent.
- IMPROVEMENT** Handheld — Officer Name Display — Officer full name including middle name now displays correctly on handheld devices, matching the web format. The Welcome screen shows the officer's name and includes a View Profile option.

- IMPROVEMENT** Handheld — Scofflaw Priority — The handheld citation flow now applies the highest-priority scofflaw rule when multiple rules match, and synced citations display the correct scoff code from the outset.
- IMPROVEMENT** Handheld — Mobile App Permit Search — Permit search in the ARMS mobile app returns results correctly when searching with text values, resolving a regression from the Java to Kotlin migration.
- IMPROVEMENT** Permit Type — Auto Assign Permit Number — Permit creation no longer shows a spurious validation message when Auto Assign is enabled, and permit number settings behave consistently.
- IMPROVEMENT** Permit Type — Limit Active Permits Tooltip — An info tooltip on the Limit Active Permits field explains the setting clearly. The validation message when the permit limit is reached and the waitlist is disabled is accurate.
- IMPROVEMENT** Permit Type — Void and Edit Mode — Permit Type in edit mode now renders based on the last modified date rather than code entry date. Starting and Ending Number fields reset correctly when Digits After Preamble is edited.
- IMPROVEMENT** Permit Dates — Purchase, Active, and Expiration — Permit purchase, active, and expiration dates are no longer reduced by one day after permit creation.
- IMPROVEMENT** Permit Altercations — Add and clear time success messages are correct. The required field indicator displays from the outset on the altercation form. The Modified Date field reflects the correct time after adding an altercation.
- IMPROVEMENT** Permit Processing — 400 Error on Edit — Opening a permit in edit mode from the Person Permit tab no longer triggers a 400 Bad Request console error.
- IMPROVEMENT** Permit Request Flow — End users are returned to the permit request flow after updating their profile from the Address Information tab. Additional Amount field is visible during the end user permit request flow.
- IMPROVEMENT** Secondary Permit Validation — Secondary permit requests can no longer be approved after the primary permit has expired between submission and approval time. Validation also prevents approval when the user's primary permit expires before approval.
- IMPROVEMENT** Super Admin — Agency Selection — Super Admin can view Permit and Citation listings without requiring an agency to be selected.
- IMPROVEMENT** State DMV Import Setting — The State DMV Import setting is hidden when State DMV is not enabled, keeping Settings clean and contextual.
- IMPROVEMENT** Citation Export — Amount and Status fields are now included in citation exports.
- IMPROVEMENT** Citation Processing — Voided citations are no longer displayed in the Citation Processing grid.
- IMPROVEMENT** Appeal Notes — The Notes section in the Appeal module uses the label Administrative Notes consistently, with correct success and error messages throughout.
- IMPROVEMENT** Confirmation on Cancel — A confirmation popup appears when a user clicks Cancel during Permit or Citation creation, preventing accidental loss of work.
- IMPROVEMENT** Discount Code — Error Messages — A clear and specific message is shown when a discount code redemption limit is exceeded. The previously applied discount is cleared when the payment flow is closed without completing payment.
- IMPROVEMENT** Validation — Deleting Violations — A validation message is shown when attempting to delete a violation that is in use on a citation.
- IMPROVEMENT** Currency Display — Currency values are displayed with two decimal places consistently across all modules.
- IMPROVEMENT** Transaction List — Name format in the Transaction List grid now includes middle name, and exported records maintain the same order as the displayed selection.
- IMPROVEMENT** Guest User Type — The guest user type is found reliably even when the system-created record has been deleted and recreated.

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- IMPROVEMENT** Guest Permit Availability — Guest users are no longer able to purchase permits when no availability remains.
 - IMPROVEMENT** Guest Navigation — End users navigating from a successful permit payment are directed to Back to My Profile Page rather than Back to Person Detail Page.
 - IMPROVEMENT** Driver License — Driver license value casing is consistent between the end user profile and email receipt.
 - IMPROVEMENT** Mandatory Field Indicators — Asterisk indicators are present for all mandatory fields including License Plate and State on the Add Vehicle page for agency users, guest users, and end users.
 - IMPROVEMENT** Discount Code Icons — The End User dashboard uses distinct icons for Permit Request and Waitlist Offer, making the two actions easy to distinguish.
 - IMPROVEMENT** Reconcile Feature — The Reconcile button is enabled and functional as expected in all environments.
 - IMPROVEMENT** Role Resource Permissions — The dropdown on the Manage Role Resource Permissions page expands to the correct size.
 - IMPROVEMENT** Welcome Email — ARMS is displayed in uppercase consistently throughout the body of the Welcome to ARMS Parking email.
 - IMPROVEMENT** Photo Display — Uploaded photos display in full across Citation, Appeal, and Vehicle modules, consistent across all environments.
 - IMPROVEMENT** Firefox Tab Order — Tab order and focus after entering License Plate in the Vehicle module behaves correctly in Firefox.