

ARMS

End2End Public Safety

ARMS Identity

Release Notes

Version 26.8.0

September 22, 2026

This release introduces the new ARMS Identity administration experience — full agency and user management, expanded application provisioning, and self-service account tools.

What's New

Agency Management

- The Agency Editor now shows application access and provisioning status for your agency, including any items that need attention.
- Agencies can now upload their own logo, which is passed along automatically to their connected applications.
- Call number and dispatchable status are now managed directly within Identity for agencies with RMS or CAD access, with validation to keep call numbers unique within your agency.

User Management

- Agency Admins can now search and manage all users in their agency from a new Agency Users page, with filtering by name, email, employee ID, call number, and enabled status.
- Creating or editing a user now includes turning on access to each connected application and setting its application-specific details, along with provisioning status when relevant.
- A middle name field has been added for users, alongside first and last name.

My Account

- A new My Account page lets users see their available applications, change their password, and configure MFA.
- Agency Admins now go directly to My Agency from the navigation panel for a more streamlined start.

Application Integrations

- New users are now automatically set up in Court Processing, Ticket Writer, DataPort, AVL, and Evidence as well, in addition to their other application access.