

ARMS

End2End Public Safety

ARMS CAD

Release Notes

Version 26.8.0

September 1, 2026

This release brings new scheduling conveniences to Events Tracker, an audible alert notification option, and a broad set of reliability and display improvements across Mobile CAD, CAD Web, Events Tracker, and Notifications Manager.

What's New

- Alert notifications now include an audible sound, making it easier for dispatchers and officers to notice incoming alerts.
- The Events Tracker Scheduler view now includes previous and next navigation links, making it faster to move between time periods.
- The Events Tracker Scheduler view now supports right-click to add a new event, streamlining event creation.

Improvements

Mobile CAD

- The SOP button now displays correctly for the initial incident in Mobile CAD.
- Editing of unassigned incident linked items in Mobile CAD is now properly restricted to assigned officers.
- The SOP dialog now displays correctly on Mobile CAD.
- The CAD Event Person View dialog now includes the option to view Address, Aliases, and Vehicle records.

CAD Web

- Creating a new Patrol Activity from CAD Web now completes successfully.
- The SOP text and icon in the Initial Incident field now match the styling used elsewhere in CAD, including CAD Event History and Dispatcher View.
- The Incident Assignments Recommendation dialog no longer displays the same officer more than once.
- Opening CAD MAP from CAD WebShell now loads cleanly.

Events Tracker

- Clicking the delete icon on an Event Popup in the Schedule View now opens the correct window.
- Incidents created from Events Tracker now correctly assign the Primary Unit flag.
- Incidents created from Events Tracker now correctly display priority and the associated call timer value.
- Searching by Start and End Time in Events Tracker now returns accurate results.
- Events spanning multiple days now display properly in Day, Week, and Work Week views in the Schedule View.
- Event occurrences can now be deleted from the Scheduler view.
- Appointment tooltips in Events Tracker now scroll properly when more than four appointments are present.

Notifications Manager

- Deleting a rule without a subscriber in the Notification Manager now completes smoothly.
- The Subscriber search filter text in Notifications Manager now displays as expected.
- Daily Activity Log notifications now generate correctly for users with Public Info Only access.
- Scrollbar display and column freezing for Subscribers in Notifications Manager have been improved.
- Column sorting for External Subscribers' Public Info in Notifications Manager has been refined for consistency.
- Employee subscribers with Public Info Only access no longer receive notifications outside that scope.
- The Subscribers tab in Add/Edit Rule now displays the correct records.
- Display of the vertical line on the Subscriber and Rules screens has been improved.
- External Subscribers can no longer be added using an email already in use by an Employee subscriber.

Records & Incident Management

- Importing RMS Notes now completes reliably.
- Issue Report generation has been improved for greater reliability.
- Case Log entries in RMS no longer duplicate.
- The New Note dialog now consistently places the cursor in the text area.

System

- Authentication correlation handling has been improved for greater reliability.