

LMS Course Description

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ARMS Court Processing System – This training will focus on the court process, beginning with tickets submitted from ARMS Ticket Writer and managing them throughout the court process until the case is closed. You will learn how to manage court cases, add Docket Entries, generate State Reporting, and navigate the Courts Settings.

Dispatcher WebCAD – Focuses on the WebCAD system from a dispatcher's perspective. You will learn how to create and manage incidents, navigate the WebCAD interface, add and update incident information, configure administrative settings, and log units on and off.

Officer WebCAD – Focuses on the officer's perspective of WebCAD. You will learn how to create incidents, self-assign incidents, and manage incident details by adding people, suspects, vehicles, and media.

Administrator WebCAD – Provides an overview of ARMS configuration and setup, along with access to both the Dispatcher and OfficerWeb modules.

Dispatcher CAD – Focuses on the process of entering data into the CAD module, assigning calls, and managing unit log-ons and logoffs.

Officer CAD – Covers the procedure for entering case data and submitting it for approval.

Clery – Explains how to add Clery reviews to cases that are reportable under the Clery Act.

NIBRS – Details the process of incorporating NIBRS reviews into cases and extracting the relevant data from ARMS.

Statistics – Guides users on generating and running reports within ARMS and extracting statistical data.

Parking – Reviews the latest version of the Parking module, including user management, citation handling, appeals processing, and other related functions.

Ticket Writer – This will focus on the process of writing tickets by the officers in our Ticket Writer system which integrates with the Court system.