



# Parking Agency Site Setup

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## Settings

### Agency

- Go to Agencies and choose +New
- Try to get their subscription close to their Support Renewal Date

### User Roles

- Need at least three User Roles
  - o Agency Administrator
  - o Agency User
  - o End User (Student/Faculty/Staff)
    - Make sure End User is checked as an End User

### Manage User Role Permission

- Ensure that the Agency Administrator has all permissions

### Permit Types

- Make at least two
  - o STU24 – Student 2024
  - o FS24 – Faculty/Staff 2024
- Digits After Preamble: 4
- Starting: 0001
- Ending: 1000
- Issue Amount: \$50
- Max # User: 10
- Max # Vehicle: 10
- Check Available Online

## User Types

- Map the User Types to their Matching Permit Types
- Expiration Date: 01/01/2026
- Check Bill Payment
- Encumbrance: Change all to 1 day and Enable

## Locations

- Add in Any Test Location

## Violations

- Add in Any Test Violation

## System Preferences

- Permit Delivery
  - o Add in a test Pickup Address

## Create Test Users

### Test Administrator

- Go to Person and click +New
  - o **NEVER** Check Super Admin
  - o Billing ID: 12121212
  - o Last Name: Admin
  - o First Name: Test
  - o User Type: Faculty/Staff
  - o Date of Birth: 01/01/2000
  - o Email: [support@arms.com](mailto:support@arms.com)
  - o User Role: Agency Admin
- Click Reset Password and send that
- Click Edit and Change the Email to be “[dept shorthand name].[admin@test.com](mailto:admin@test.com)”

## Test Enduser

- Go to Person and click +New
  - o **NEVER** Check Super Admin
  - o Billing ID: 21212121
  - o Last Name: Enduser
  - o First Name: Test
  - o User Type: Student
  - o Date of Birth: 01/01/2000
  - o Email: [support@arms.com](mailto:support@arms.com)
  - o User Role: End User
- Click Reset Password and send that
- Click Edit and Change the Email to be “[dept shorthand name].[enduser@test.com](mailto:enduser@test.com)”

## Email Notifications

- Go to Settings → System Preferences → Notification Manager
- Click on the Action dots next to the two password reset emails and choose to send those
- **TURN OFF** all Notification Manager options and Update

## Password Resets

- Find the Password Reset emails
- Login as Both and Reset each of the accounts passwords to “Parking#1”