



TickeTrak Release Notes

2025

End2End Public Safety · ARMS

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TT10 Web

10.14.3

TT10 WEB

September 19, 2025 · Major Release

Large feature and bug-fix release introducing the Skyview analytics dashboard, permit renewal enhancements, web portal improvements, and widespread UI/UX refinements.

- FEATURE** Skyview Dashboard — new analytics view with charts for tickets over time, by officer, top vehicles, and by violation type.
- FEATURE** Permit Renewal — added 'Issue New' and 'Extend' options with improved renewal notice management.
- FEATURE** Portal Accounts — users can now search by Account ID, auto sign-in after registration, and are prevented from creating duplicate vehicles.
- FEATURE** Permit Purchase Timing — admins can set a time window for when permits are available to purchase online.
- FEATURE** Ticket Portal Enforcement — system now enforces pay/appeal rules and returns all tickets tied to a vehicle or account.
- BUG FIX** Duplicate Permits by Account ID report was not returning data — fixed.
- BUG FIX** Issued Ticket Report failed to load when filtered by a single officer — fixed.
- BUG FIX** Portal cart — users could no longer delete items — fixed.
- BUG FIX** Batch payment — partial-payment alert shown incorrectly when actual payment equalled the amount due — fixed.
- BUG FIX** Duplicate permit numbers generated when permit type dates were updated — fixed.
- BUG FIX** New permits did not save when a Lot was included — fixed.
- BUG FIX** Mass Communication form elements were misaligned and records could not be saved — fixed.
- BUG FIX** Vehicle Merge returned an error on save — fixed.
- BUG FIX** Rate Schedule Codes page failed to load — fixed.
- BUG FIX** Address Type dropdown not showing options on the Web Portal — fixed.
- BUG FIX** Permit Type save caused a continuous loader due to a jQuery conflict — fixed.

10.14.6

TT10 WEB

September 26, 2025 · Maintenance

Targeted maintenance patch resolving a portal error, a browser console licensing warning, and Skyview access permissions.

- BUG FIX** Portal Appeal error — a benign server-side request error logged when opening an Appeal was suppressed.
- BUG FIX** Missing Telerik/Kendo UI license error appearing in browser console on the Web Portal — resolved.

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- BUG FIX** Skyview menu was incorrectly hidden based on security rights — restriction removed so all admins can access Skyview.
 - BUG FIX** Boot/Tow 'Notified' fields not populating data — temporarily hidden pending a future fix.

10.14.7

[TT10 WEB](#)

October 2, 2025 · Maintenance

Maintenance release correcting statement reporting inaccuracies, a handheld tow-agency error, and updating the Remote Support link.

- BUG FIX** Statements — payment totals were understated because fees were excluded from paid-amount columns — fixed.
- BUG FIX** Handheld app — error when adding a Tow Agency to a booted-vehicle ticket — fixed.
- IMPROVEMENT** Remote Support menu link updated to Freshdesk (help.cardinaltracking.com).
- IMPROVEMENT** Portal Ticket search — Account ID field updated to support optional CSS-based visibility control.

10.14.8

[TT10 WEB](#)

October 9, 2025 · Maintenance

Small patch correcting false matches in the Duplicate Plate report and fully resolving a statement reporting regression.

- BUG FIX** Duplicate Vehicle by License Plate report was returning false matches — corrected the underlying query.
- BUG FIX** Statement payment totals still incorrect for some clients after 10.14.7 — fully resolved.