



TickeTrak Release Notes

2026

End2End Public Safety · ARMS

Contents

TT10 Web

10.15.11	January 28, 2026	2 items
10.15.12	February 6, 2026	1 item
10.15.13	February 12, 2026	2 items
10.15.14	February 24, 2026	1 item
10.15.15	March 19, 2026	2 items
10.15.16	March 27, 2026	1 item
10.15.17	April 20, 2026	5 items

Mobile (TTM-A)

4.1.8	January 27, 2026	1 item
4.1.9	February 25, 2026	1 item
4.1.10	March 20, 2026	1 item
4.1.11	March 24, 2026	1 item

TT10 Web

10.15.11

[TT10 WEB](#)

January 28, 2026 · Maintenance

Maintenance release delivering approximately 85 bug fixes alongside the launch of GenCon 3.0, a fully rebuilt report-generation engine. Clients on versions earlier than 10.14 must apply 10.14 configuration changes before upgrading.

NEW FEATURE GenCon 3.0 — report generation engine rebuilt with modern technology; new installer available.

BUG FIX Approximately 85 bug fixes across permits, tickets, portal, and reporting modules.

10.15.12

[TT10 WEB](#)

February 6, 2026 · Maintenance

Single-issue patch fixing a crash when linking a person to a permit.

BUG FIX Linking a person to a permit — index error when account number referenced a non-existent person record — fixed.

10.15.13

[TT10 WEB](#)

February 12, 2026 · Maintenance

Patch correcting permit amount behaviour when permit types or linked persons are changed.

BUG FIX Permit type amount — switching back to a \$0 permit type retained the previous paid amount instead of resetting — fixed.

BUG FIX Rate schedule reset — removing a primary person linked to a rate schedule no longer resets the permit amount — fixed.

10.15.14

[TT10 WEB](#)

February 24, 2026 · Maintenance

Follow-up patch continuing the permit amount and rate-schedule fixes from 10.15.13.

BUG FIX Permit amount and rate schedule — additional fix for amount not resetting to \$0 and rate schedule not clearing when primary person is removed.

10.15.15

[TT10 WEB](#)

March 19, 2026 · Patch

Patch addressing permit batch creation failure and continuing the rate-schedule reset fix.

BUG FIX Permit batch creation — 'Date of Issue is mandatory' error appeared even when that requirement was disabled in settings — fixed.

BUG FIX Permit amount and rate schedule — continued fix for \$0 amount persistence and rate-schedule not resetting.

10.15.16

[TT10 WEB](#)

March 27, 2026 · Maintenance

Enhancement giving accepted appeals with a reduced fine the same grace period as denied appeals before late fees are applied.

ENHANCEMENT Late fee grace period for reduced appeals — citations with a granted appeal and reduced fine now receive the configured grace period before late fees apply.

10.15.17

[TT10 WEB](#)

April 20, 2026 · Maintenance

Maintenance release resolving permit renewal notice errors, a portal permit purchase restriction, a TouchNet fee code issue, and removing a confusing portal alert.

BUG FIX Permit Renewal Notice — 'RenewalName field is required' error prevented saving new notices even with a name entered — fixed.

BUG FIX Portal permit purchase — end users blocked from buying permits due to open citations even when the restriction was disabled — fixed.

BUG FIX TouchNet fee codes — appeal person fees were sent as a timestamp instead of the configured fee code — fixed.

BUG FIX eTicket Error 500 — loading an eTicket record failed if GlobalNewImg path was missing from web.config; now logs a descriptive error instead.

BUG FIX No receipt to print alert — unnecessary alert shown after portal purchases has been removed.

Mobile (TTM-A)

4.1.8

[MOBILE \(TTM-A\)](#)

January 27, 2026 · Maintenance

Mobile patch resolving a performance lag when capturing or saving photos on a ticket.

BUG FIX Photo lag on ticket — significant delay when taking or saving photos to a ticket has been resolved.

4.1.9

MOBILE (TTM-A)

February 25, 2026 · Maintenance

Mobile patch fixing the Timed Parking parked vehicle list not refreshing on demand.

BUG FIX Timed Parking refresh — tapping the Refresh icon on the Parked Vehicle List did not update the list — fixed.

4.1.10

MOBILE (TTM-A)

March 20, 2026 · Maintenance

Mobile patch restoring camera functionality on Android 16 devices.

BUG FIX Camera on Android 16 (Samsung S26 Ultra) — failed to load when issuing a citation, showing 'Please wait, processing image.' indefinitely — fixed.

4.1.11

MOBILE (TTM-A)

March 24, 2026 · Maintenance

Mobile patch correcting photo orientation in the camera roll thumbnail view.

BUG FIX Photo orientation — photos appeared rotated incorrectly in the camera roll but displayed correctly when opened full-screen — fixed.
