



TickeTrak Release Notes

2026 · TT10 Web Platform + TTM-A Mobile App

End2End Public Safety · ARMS

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TT10 Web

10.15.11

[TT10 WEB](#)

January 28, 2026 · Maintenance

Maintenance release delivering approximately 85 bug fixes alongside the launch of GenCon 3.0, a fully rebuilt report-generation engine. Clients on versions earlier than 10.14 must apply 10.14 configuration changes before upgrading.

NEW FEATURE GenCon 3.0 — report generation engine rebuilt with modern technology; new installer available.

BUG FIX Approximately 85 bug fixes across permits, tickets, portal, and reporting modules.

10.15.12

[TT10 WEB](#)

February 6, 2026 · Maintenance

Single-issue patch fixing a crash when linking a person to a permit.

BUG FIX Linking a person to a permit — index error when account number referenced a non-existent person record — fixed.

10.15.13

[TT10 WEB](#)

February 12, 2026 · Maintenance

Patch correcting permit amount behaviour when permit types or linked persons are changed.

BUG FIX Permit type amount — switching back to a \$0 permit type retained the previous paid amount instead of resetting — fixed.

BUG FIX Rate schedule reset — removing a primary person linked to a rate schedule no longer resets the permit amount — fixed.

10.15.14

[TT10 WEB](#)

February 24, 2026 · Maintenance

Follow-up patch continuing the permit amount and rate-schedule fixes from 10.15.13.

BUG FIX Permit amount and rate schedule — additional fix for amount not resetting to \$0 and rate schedule not clearing when primary person is removed.

10.15.15

[TT10 WEB](#)

March 19, 2026 · Patch

Patch addressing permit batch creation failure and continuing the rate-schedule reset fix.

BUG FIX Permit batch creation — 'Date of Issue is mandatory' error appeared even when that requirement was disabled in settings — fixed.

BUG FIX Permit amount and rate schedule — continued fix for \$0 amount persistence and rate-schedule not resetting.

10.15.16

[TT10 WEB](#)

March 27, 2026 · Maintenance

Enhancement giving accepted appeals with a reduced fine the same grace period as denied appeals before late fees are applied.

ENHANCEMENT Late fee grace period for reduced appeals — citations with a granted appeal and reduced fine now receive the configured grace period before late fees apply.

10.15.17

[TT10 WEB](#)

April 20, 2026 · Maintenance

Maintenance release resolving permit renewal notice errors, a portal permit purchase restriction, a TouchNet fee code issue, and removing a confusing portal alert.

BUG FIX Permit Renewal Notice — 'RenewalName field is required' error prevented saving new notices even with a name entered — fixed.

BUG FIX Portal permit purchase — end users blocked from buying permits due to open citations even when the restriction was disabled — fixed.

BUG FIX TouchNet fee codes — appeal person fees were sent as a timestamp instead of the configured fee code — fixed.

BUG FIX eTicket Error 500 — loading an eTicket record failed if GlobalNewImg path was missing from web.config; now logs a descriptive error instead.

BUG FIX No receipt to print alert — unnecessary alert shown after portal purchases has been removed.

10.15.18

[TT10 WEB](#)

May 28, 2026 · Patch

Patch release delivering bug fixes, an automatic portal cache refresh on settings changes, zip code tracking on Notice views, and improved CyberSource payment resilience.

NEW FEATURE Portal cache now updates automatically whenever web portal settings are changed, eliminating the need to manually trigger a cache reset.

- NEW FEATURE** Zip code added to Notice views — clients can now report on how many notices have been mailed by zip code.
- IMPROVEMENT** CyberSource transactions that were previously lost when a user closed the browser too soon after payment are now captured and posted correctly.
- BUG FIX** Clicking Update License in Help/About did not update the support expiration date — fixed.
- BUG FIX** Portal vehicle form — varchar values could be entered in the Model Year field and validation error messages were mispositioned — fixed.

10.15.19

[TT10 WEB](#)

June 8, 2026 · Hotfix

Hotfix resolving a web portal registration failure introduced in 10.15.18, where completing the registration form did not create the account or display an error.

- BUG FIX** Web portal self-registration — after upgrading to 10.15.18, submitting the registration form silently failed with no account created and no error shown — fixed.

Mobile (TTM-A)

4.1.8

[MOBILE \(TTM-A\)](#)

January 27, 2026 · Maintenance

Mobile patch resolving a performance lag when capturing or saving photos on a ticket.

- BUG FIX** Photo lag on ticket — significant delay when taking or saving photos to a ticket has been resolved.

4.1.9

[MOBILE \(TTM-A\)](#)

February 25, 2026 · Maintenance

Mobile patch fixing the Timed Parking parked vehicle list not refreshing on demand.

- BUG FIX** Timed Parking refresh — tapping the Refresh icon on the Parked Vehicle List did not update the list — fixed.

4.1.10

[MOBILE \(TTM-A\)](#)

March 20, 2026 · Maintenance

Mobile patch restoring camera functionality on Android 16 devices.

BUG FIX

Camera on Android 16 (Samsung S26 Ultra) — failed to load when issuing a citation, showing 'Please wait, processing image.' indefinitely — fixed.

4.1.11

MOBILE (TTM-A)

March 24, 2026 · Maintenance

Mobile patch correcting photo orientation in the camera roll thumbnail view.

BUG FIX

Photo orientation — photos appeared rotated incorrectly in the camera roll but displayed correctly when opened full-screen — fixed.